



# Blue Box Transition

Item 7.3

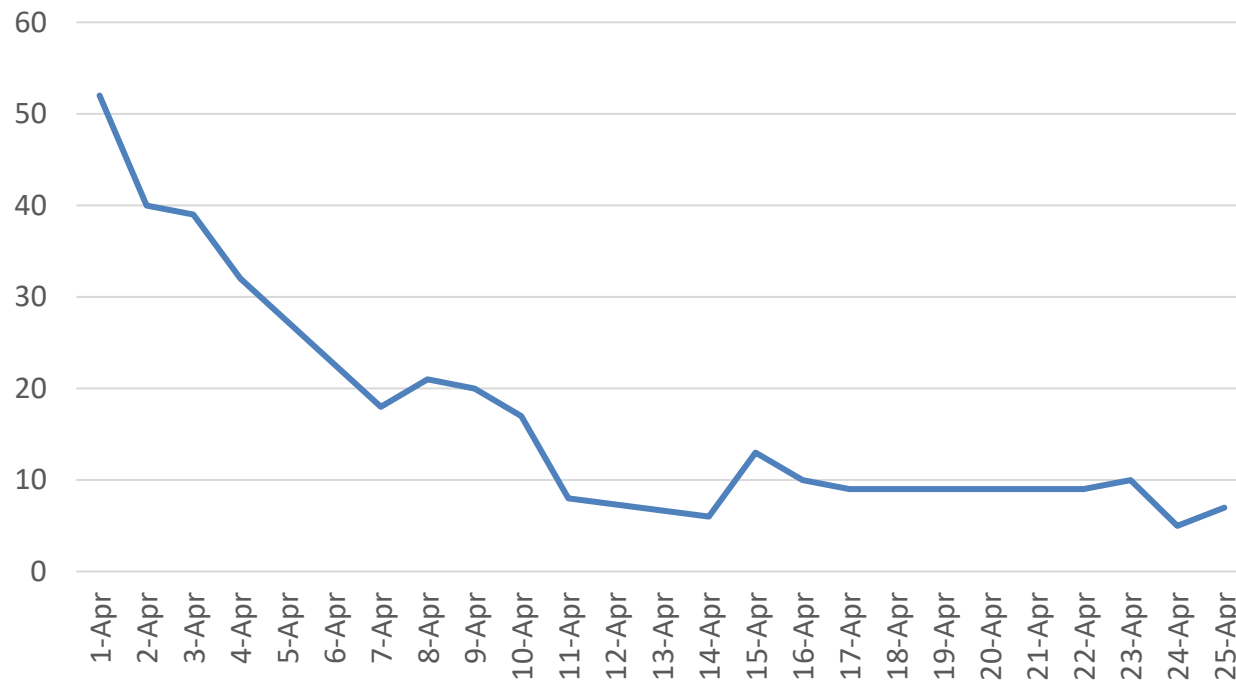
# Blue Box Transition Update



- **Key Dates:**
  - April 1, 2025 – City handed over responsibility of blue box collection and processing of recycling material to Circular Materials
  - April 1, 2025, to December 31, 2025 – Blue Box Transition Period when there will be no changes to collection days or acceptable items, residents will need to obtain blue boxes from GFL Environmental Inc.
  - January 1, 2026 – Post Transition when an Ontario-wide Blue Box program is in place

# Blue Box Transition Update

## Resident Recycling Inquiries with Waste Customer Service



# Blue Box Transition Update

Types of Blue Box Related Calls	
	April (1 <sup>st</sup> to 25 <sup>th</sup> )
Complaints	34
Missed Pick-Ups	22
New Blue Box Request	25
Broken Blue Box	16
GFL Phone Number Provided	31
General Recycling Information	39

# Blue Box Transition Update

Blue Boxes Provided to CRCs and MSCs		
	2023	2025
February	1,252	2,180
March	3,100	5,300
April (up to April 25 <sup>th</sup> )	3,150	2,550
<b>Total</b>	<b>7,502</b>	<b>10,030</b>

# Blue Box Transition Update

## **Decisions and Next Steps:**

- July 7<sup>th</sup> – Public Works Committee meeting to determine servicing of non-eligible sources after December 31, 2025
- September – Public Works Committee meeting to determine if the City will continue to collect blue box material at Community Recycling Centres after December 31, 2025