



City of Hamilton Report for Consideration

To: Chair and Members
Audit, Finance and Administration Committee

Date: June 12, 2025

Report No: PW23007(d)/FCS23011(d)

Subject/Title: Grightmire Arena Lessons Learned Audit (AUD22004) –
Final Management Responses Status Report
(Outstanding Business List)

Ward(s) Affected: City Wide

Recommendations

- 1) That Report PW23007(d)/FCS23011(d) Grightmire Arena Lessons Learned Audit (AUD22004) – Final Management Responses Status Report **BE RECEIVED** as the final report on this subject.
- 2) That Outstanding Business List Item respecting Grightmire Arena Lessons Learned Audit (AUD22004) (City Wide) Audit, Finance & Administration Committee Item 14.2, be considered completed and Clerks staff **BE DIRECTED** to remove it from the Outstanding Business List.

Key Facts

The purpose of this Consideration Report is to provide Council with the final management responses to the Grightmire Arena Lessons Learned Audit (AUD22004) and remove this item from the Outstanding Business List.

Financial Considerations

Not applicable

Background

This Final Management Responses Status Report is in response to the Recommendations (Open Session) issued as part of the J.L. Grightmire Arena Lessons Learned Audit (AUD22004) presented at the Audit, Finance and Administration Committee on April 7, 2022, included the following:

- (c) That the General Manager of Public Works and the General Manager of Finance and Corporate Services be directed to implement the Management Responses (attached as Confidential Appendices “A” and “C” to Report AUD22004) and report back to the Audit, Finance and Administration Committee on a quarterly basis on the nature and status of actions taken in response to the audit report.

Analysis

This Consideration Report is to provide the final update on the progress made by all the responsible divisions in addressing the recommendations included as part of the J.L. Grightmire Arena Lessons Learned Audit (AUD22004).

Updates on action items in response to the recommendations are included in Appendix “A” to Report PW23007(d)/FCS23011(d). The status updates were prepared in consultation with staff from the Corporate Facilities & Energy Management Division and the Finance and Corporate Services Department (Procurement, Legal Services and Risk Management Services Divisions).

An implementation plan for the 15 audit recommendations was developed and work is now complete on all the action items. This is the final report from staff to complete the recommendations from the Grightmire Arena Lessons Learned Audit (AUD22004).

Alternatives

Not applicable

Relationship to Council Strategic Priorities

Council’s Strategic Priorities are part of our ongoing commitment to responsiveness and transparency. The process improvements implemented through the recommendations of this audit enhance service delivery, proactive decision making, and result in high performing public service across the organization.

Previous Reports Submitted

- [Grightmire Arena Lessons Learned Audit \(AUD22004\) – Management Responses Status Report \(PW23007\(c\)/FCS23011\(c\)\) \(City Wide\)](#), Audit, Finance & Administration Committee – November 7, 2024.
- [Grightmire Arena Lessons Learned Audit \(AUD22004\) – Management Responses Status Report-PW23007\(b\) FCS23011\(b\)](#), Audit, Finance & Administration Committee – May 16, 2024.
- [Grightmire Arena Lessons Learned Audit \(AUD22004\) – Management Responses Status Report \(PW23007\(a\)/FCS23011\(a\)\) \(City Wide\) \(Outstanding Business List Item\)](#), Audit, Finance & Administration Committee – October 5, 2023.

- [Grighthouse Arena Lessons Learned – Management Responses Status Report \(PW23007/FCS23011\) Outstanding Business List](#), Audit, Finance & Administration Committee – February 2, 2023.
- [Confidential AUD22004 - JL Grighthouse Arena Lessons Learned](#), Audit, Finance & Administration Committee – April 7, 2022.

Consultation

Rob Gatto, Manager of Sports & Entertainment Facilities – Public Works, Corporate Facilities & Energy Management.

Tina Iacoe, Director – Procurement, Corporate Services

Appendices and Schedules Attached

Appendix A: Grighthouse Arena Lessons Learned – Management Responses Status Report PW23007(d)/FCS23011(d)

Prepared by:

Shaba Shringi, Program Manager, Quality Management Office, Public Works, Corporate Facilities & Energy Management

Tina Iacoe, Director, Procurement, Corporate Services

Submitted and recommended by:

Chris Herstek, Acting Director, Public Works, Corporate Facilities & Energy Management

Mike Zegarac, General Manager, Finance and Corporate Services