

CITY OF HAMILTON

MOTION

Public Works Committee: July 7, 2025

MOVED BY COUNCILLOR M. WILSON.....

SECONDED BY COUNCILLOR C. CASSAR

City of Hamilton's Corporate Safety & Security Expenditure and Service Delivery Profile

WHEREAS, the City's Corporate Safety & Security team was established in 2018 with one staff member and now operates a 24/7/365 city-wide program with eight staff;

WHEREAS, centralized asset and security guard contract management has enabled a coordinated approach to safety and security across City facilities;

WHEREAS, service delivery is based on Security Risk Management best practices, involving stakeholders in decisions that reflect risk tolerance and operational needs;

WHEREAS, demand for security services has grown significantly, with 2024 alone seeing 850 incident investigations, 40,000 patrols, and 315,235 hours of contracted security service (equal to 152 FTEs);

WHEREAS, the City manages over 5,000 security infrastructure assets valued at approximately \$2 million, requiring planned life cycle management and renewal;

WHEREAS, other municipalities have also expanded their internal and community safety programs; and

WHEREAS, transparent reporting on the scale, cost, and impact of corporate security is essential for informed decision-making by Council.

THEREFORE, BE IT RESOLVED:

- (a) That the Corporate Safety & Security Office provide enhancements to their Annual Report, expected in Q3/Q4 2025, to include:
 - (i) A breakdown of the current service delivery program, including total annual investments (both operating and capital), with a specific

breakdown for City Hall expenditures; analysis of the return on investment and effectiveness of current investments; future programming forecasts (needs and growth); and metrics and key performance indicators (KPIs) used to assess program performance and outcomes across corporate and community-facing assets;

- (ii) A summary of the factors driving increased demand for the Corporate Safety & Security program city-wide, including trends in incident volume, incident reporting methods, the evolving risk landscape, the identification of external pressures and their impacts on the safety and security of the City's municipal service delivery;
- (iii) An analysis of the use and impact of formal risk assessments, including facility audits, on the delivery of the corporate security programming, and implications for future budgets; and
- (iv) A comparative benchmarking of the City's Corporate Safety & Security program scope and structure against similar programs in other Canadian municipalities.