

For Selected Population Group > 250,000

Key Ratios

Part A

Library Name	Facilities/Utilities					Financial					
	Weekly Service Hours Per 10,000 Population	Service Points per 10,000 Population	Service Points per 1,000 Population	Number of Public Internet Access Workstations per Cardholder	Number of Public Internet Access Workstations per Capita	Provincial Operating Funding as % of Total Operating Revenues	Local Operating Support per Capita	Local Operating Support per Household	Salaries as % of Total Operating Expenditures	Dedicated Internet Connectivity, Computer Equipment and Services as % of Operating Expenditures	Material as % of Operating Expenditures
Brampton	7.4	0.11	0.01	0.002	0.0004	1.57	30.32	111.39	54.13	2.79	10.31
<b>Hamilton</b>	<b>28.45</b>	<b>0.91</b>	<b>0.09</b>	<b>0.0015</b>	<b>0.0005</b>	<b>2.53</b>	<b>57.69</b>	<b>139.31</b>	<b>51.69</b>	<b>0.86</b>	<b>7.88</b>
Kitchener	11.26	0.17	0.02	0.0006	0.0002	2.16	43.42	117.95	56.81	4.18	11.3
London	17.18	0.36	0.04	0.0033	0.001	2.31	54.2	125.18	55.93	3.3	10.5
Markham	14.48	0.22	0.02	0.0015	0.0004	1.21	48.95	165.89	59.33	0	18.86
Mississauga	13.7	0.23	0.02	0.0017	0.0005	1.93	43.55	117.56	57.27	0.58	12.01
Ottawa	15.06	0.52	0.05	0.0011	0.0003	2.29	52.47	122.18	55.84	3.04	11.01
Toronto	18.24	0.42	0.04	0.0022	0.0007	2.2	76.72	184.66	64.52	2.14	8.68
Vaughan	27.6	0.38	0.04	0.0007	0.0002	0.62	65.75	201.72	65.37	0.59	9.98
<b>Averages:</b>	<b>17.0411</b>	<b>0.3689</b>	<b>0.0367</b>	<b>0.0016</b>	<b>0.0005</b>	<b>1.8689</b>	<b>52.5633</b>	<b>142.8711</b>	<b>57.8767</b>	<b>1.9422</b>	<b>11.17</b>

Computer Readable Materials Expenditures as % of Material Expenditure	Total Operating Expenditures per Capita	Holdings				Circulation			
		Titles Held per Capita	Titles Held per Active Cardholder	French Titles as % of Total Titles Held	Multilingual Titles as % of Total Titles Held	Turnover Rate (Print Volumes)	Turnover Rate (Print Volumes and Electronic Copies)	Circulation per Capita	Circulation per Active Cardholder
50.3	31.33	0.7	3.22	1.89	3.79	6.73	3.15	3.42	15.77
<b>33.04</b>	<b>63.48</b>	<b>1.04</b>	<b>3.31</b>	<b>3.57</b>	<b>3.75</b>	<b>3.72</b>	<b>2.06</b>	<b>4.11</b>	<b>13.14</b>
54.81	48.89	1.28	3.62	5.37	4.63	3.06	2.25	4.34	12.27
50.57	55.84	0.72	2.34	7.1	5.83	4.26	3.14	5.47	17.64
45.01	52.42	1.17	4.05	3.53	12.89	4.72	3.2	8.3	28.85
59.98	46.9	0.44	1.67	2.73	5.15	5.37	4.12	5.55	20.97
43.59	54.61	0.62	2.03	13.49	4.82	6.44	4.14	7.57	24.98
52.8	81.18	2.72	8.2	2.14	4.07	1.26	1.06	3.73	11.24
55.61	68.57	0.81	3.35	6.13	14.5	3.11	2.39	3.78	15.6
<b>49.5233</b>	<b>55.9133</b>	<b>1.0556</b>	<b>3.5322</b>	<b>5.1056</b>	<b>6.6033</b>	<b>4.2967</b>	<b>2.8344</b>	<b>5.1411</b>	<b>17.8289</b>

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Key Ratios

Part B

Library Name	Inter Library Loan	Activities / Use									
	Titles Borrowed/Titles Loaned	% of Population that are Active Cardholders	In-Library Materials Use per Capita	Total Reference Transactions per Week	Electronic Reference Transactions per Capita	Standard Reference Transactions per Capita	Total Reference Transactions per Capita	Number of People Using Library Computer Workstations per Capita	Number of Times Electronic Databases are accessed per Capita	In person Library Visits per Capita	Electronic Visits to the Library Website Per Capita
Brampton	0.64	21.68	0.47	2,355	0	0.16	0.17	0.16	0.05	2.52	3.44
<b>Hamilton</b>	<b>0.59</b>	<b>31.32</b>	<b>0.85</b>	<b>1,578</b>	<b>0</b>	<b>0.13</b>	<b>0.13</b>	<b>0.19</b>	<b>0.38</b>	<b>4.44</b>	<b>7.02</b>
Kitchener	0.42	35.4	0.6	238	0	0.04	0.04	0.26	0.22	4.04	7.15
London	1.24	31.02	0.26	4,730	0.27	0.27	0.54	0.43	0	3.9	2.29
Markham	0.17	28.79	1.31	921	0	0.13	0.13	0.24	0.19	6.62	12.94
Mississauga	0.72	26.46	0.98	2,774	0.02	0.15	0.17	0.35	0.37	4.59	4.65
Ottawa	0.88	30.31	0.08	3,044	0.03	0.11	0.14	0.3	0.43	3.27	4.12
Toronto	0.16	33.15	0.91	14,427	0	0.23	0.23	0.51	0.47	4.32	10.14
Vaughan	1.5	24.2	0.91	3,678	0.02	0.51	0.53	0.14	2.27	5.51	7.62
<b>Averages:</b>	<b>0.70</b>	<b>29.15</b>	<b>0.71</b>	<b>3,749.44</b>	<b>0.04</b>	<b>0.19</b>	<b>0.23</b>	<b>0.29</b>	<b>0.49</b>	<b>4.36</b>	<b>6.60</b>

			Staffing								
Total Library Visits per Capita	Program Attendance per Active Cardholder	Program Attendance per Capita	Professional Librarians as of % Total Paid Staff	Professional Librarians per Service Point	Library Technicians as % of Total Paid Staff	Library Technicians per Service Point	Other Specialized Professional Staff as % of Total Paid	Other Specialized Professional Staff per Service Point	Total Paid Staff per Service Point	Total Volunteers per Service Point	Total Volunteers per Capita
5.96	0.77	0.17	18.43	3.75	37.94	7.72	13.51	2.75	20.35	0.43	0
<b>11.47</b>	<b>1.2</b>	<b>0.37</b>	<b>18.13</b>	<b>0.94</b>	<b>11.98</b>	<b>0.62</b>	<b>6.4</b>	<b>0.33</b>	<b>5.21</b>	<b>0.1</b>	<b>0</b>
11.19	0.72	0.26	3.74	1	0	0	12.73	3.4	26.71	0.67	0
6.19	0.66	0.21	22.44	3.72	0	0	9.24	1.53	16.56	0.5	0
19.56	0.84	0.24	18	4.19	8.13	1.89	4.83	1.13	23.31	35.41	0
9.24	0.66	0.17	22.46	4.17	1.8	0.33	1.98	0.37	18.56	0.12	0
7.38	0.73	0.22	15.05	1.11	36.28	2.69	12.05	0.89	7.41	0.43	0
14.45	0.75	0.25	49.68	4.39	0	0	0.08	0.01	8.83	6.16	0
13.13	1.12	0.27	27.63	3.92	21.59	3.07	9.21	1.31	14.2	13.53	0
<b>10.95</b>	<b>0.83</b>	<b>0.24</b>	<b>21.73</b>	<b>3.02</b>	<b>13.08</b>	<b>1.81</b>	<b>7.78</b>	<b>1.30</b>	<b>15.68</b>	<b>6.37</b>	<b>0.00</b>