

Renovation Licence and Relocation By-law 2025 Program Results

Updated: January 14, 2025

Marketing and Public Awareness Initial Program Roll-out Campaign

Post Type	Campaign Dates	Reach	Impressions	Engagements
Social Media Paid Posts	January 1-31, 2025	348,929	517,213	n/a
Social Media Organic Posts	January 1-31, 2025	n/a	12,028	47
Digital Ads	December 21, 2024 – January 30, 2025	n/a	300,009	1470
Transit Shelter Ads - 11 locations	January 6 – February 24, 2025	n/a	9,408,000	n/a

General Inquiries

Inquiries	Received by
30	Licensing & By-law Services
10	Housing Services Division
26	Tenant Support Program partners (*data provided by 2 of 3 organizations)

In addition to the above, there were 5,607 web visits to the program webpage on hamilton.ca between January 1, 2025, and December 31, 2025.

Enforcement Activities

Proactive Enforcement

Municipal Law Enforcement Officer in-person site visits conducted between February 25, 2025, and May 9, 2025. Properties were identified based on building permit data (permits issued for renovations at multi-residential properties) or inquiries/complaints received.

#	Officer Activity
102	Site visits
500	By-law education material (e.g. postcards) distributed
59	Landlords or property superintendents educated about the By-law
1	Renovation Licence & Relocation By-law violations found
8	Property Standards By-law violations found

Reactive Enforcement

11	Complaints investigated by Municipal Law Enforcement Officer
6	Unreported N13s found after Municipal Law Enforcement Officer investigation
0	Renovation Licence Applications generated after investigation
3	Notices or Orders Issued
2	Properties deemed exempt from Renovation Licence & Relocation By-law requirements (e.g. social housing)
5	N13s revoked/cancelled after Municipal Law Enforcement Officer investigation
3	Tenant education provided or referred to Tenant Support Program supports

Licence Application Data

Licence Applications Received	Current Status	# Impacted rental units
1	Issued	1
2	Cancelled	5
2	Exempt	27
2	In progress	2

Landlord Tenant Board Data – L2 Form

The Application to End a Tenancy and Evict a Tenant or Collect Money (L2 Form) is a legal document submitted by landlords to the Landlord Tenant Board (LTB) in order to take formal action against a tenant. The L2 form is used when a landlord has issued a notice to end a tenancy, but the tenant has not complied with the notice.

Notice types included in a L2 form are:

- Notice N5: Notice to End your Tenancy for Interfering with Others, Damage or Overcrowding.
- Notice N6: Notice to End your Tenancy for Illegal Acts or Misrepresenting Income in a Rent-Geared-to-Income Rental Unit.
- Notice N7: Notice to End your Tenancy for Causing Serious Problems in the Rental Unit or Residential Complex.
- Notice N8: Notice to End your Tenancy at the End of the Term.
- Notice N12: Notice to End your Tenancy Because the Landlord, a Purchaser or a Family Member Requires the Rental Unit.
- Notice N13: Notice to End your Tenancy Because the Landlord Wants to Demolish the Rental Unit, Repair it or Convert it to Another Use.

Data provided by the Landlord Tenant Board shows the number of L2 forms processed for rental addresses located in Hamilton area between 2018 and 2025.

Year	Total L2 Applications Filed	Notice Type						Total Notices Issued
		<i>N5</i>	<i>N6</i>	<i>N7</i>	<i>N8</i>	<i>N12</i>	<i>N13*</i>	
2018	668	287	42	107	133	93	27	689
2019	798	357	48	93	214	132	18	862
2020	579	214	37	106	112	127	32	628
2021	617	221	47	93	77	158	60	656
2022	717	199	41	66	198	183	112	799
2023	710	185	43	192	181	182	87	870
2024	782	184	44	77	194	212	119	830
2025	608	196	38	74	185	124	23	640