



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 11-005**

1:30 p.m.

Wednesday, April 6, 2011

Hamilton City Hall

Council Chambers

71 Main Street West

Hamilton, Ontario

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**Present:** Mayor B. Bratina  
Councillor S. Merulla, Chair  
Councillor J. Partridge, Vice-Chair  
Councillors S. Duvall, J. Farr, T. Jackson, B. McHattie, and Whitehead

**Absent with regrets** Councillor B. Morelli, personal/bereavement

**Also Present:** C. Murray, City Manager  
R. Rossini, General Manager, Finance and Corporate Services  
J. A. Priel, General Manager, Community Services  
J. LaPointe-Kay, Director of Recreation  
J. Brown, Director of Benefit Eligibility  
G. Hendry, Director, Social Housing & Homelessness  
K. Lubrick, Director, Employment & Income Support Division  
J. Kaye, Manager, Arts and Culture  
B. Browett, Director of EMS/Deputy, Justin Pyke, Platoon Manager  
I. Bedioui, Legislative Assistant, City Clerk's Office

### **THE FOLLOWING ITEMS WERE REPORTED FOR THE CONSIDERATION OF COUNCIL:**

**1. French Language Services (CS11038) (City Wide) (Item 5.1)**

**(Duvall/Farr)**

That Report, CS11038 respecting French Language Services, be received.

**CARRIED**

**2. Online Application for Social Assistance (CS11033) (City Wide) (Item 5.2)**

**(Duvall/Farr)**

That Report CS11033, respecting Online Application for Social Assistance, be received.

**CARRIED**

**3. Rick Hansen 25th Anniversary Relay and End of Day Celebration (CS11035) (City Wide) (Item 5.3)**

**(Duvall/Farr)**

- (a) That the City of Hamilton agrees to be an End of Day Celebration Community for the Rick Hansen 25<sup>th</sup> Anniversary Relay, in Hamilton on November 12 and 13, 2011;
- (b) That the Mayor and City Clerk be authorized and directed to sign the Agreement, attached as Appendix "A" to Report CS11035, between the City of Hamilton and the Rick Hansen Foundation in order for the City of Hamilton to be an End of Day Celebration Community for the Rick Hansen 25<sup>th</sup> Anniversary Relay and return it to the Rick Hansen Foundation by April 29, 2011;
- (c) That the Manager of Arts & Events, Culture Division, Community Services Department or designate be authorized to act as the Municipal Representative for all purposes related to the Agreement, attached as Appendix "A" to Report CS11035;
- (d) That staff be directed to establish a Rick Hansen 25<sup>th</sup> Anniversary Relay Community Planning Team comprised of staff and community stakeholders to provide planning, advisory and operational support services to the Rick Hansen Foundation to ensure the successful staging of the Relay in Hamilton;
- (e) That the Terms of Reference for the Rick Hansen 25<sup>th</sup> Anniversary Relay Community Planning Team, attached as Appendix "B" to Report CS11035, be approved;
- (f) That a one-time only budget, in an amount not to exceed \$24,000, be funded from Capital Project Id 7100858707, in order to support the costs associated with hosting the Rick Hansen 25<sup>th</sup> Anniversary Relay.

**CARRIED**

**4. Code Zero Report from January 1, 2011 to February 28, 2011 (HES11005)  
(City Wide) (Item 5.4)**

**(Duvall/Farr)**

That Report HES11005, respecting Code Zero Report from January 1, 2011 to February 28, 2011, be received.

**CARRIED**

**5. Dedicated Nurses to Receive Ambulance Patients in Hospital Emergency  
Departments (HES11004) (City Wide) (Item 8.1)**

**(Jackson/McHattie)**

(a) That the Emergency Medical Services Director of Hamilton Emergency Services be authorized and directed to enter into an agreement in a form satisfactory to the City Solicitor, with the Ministry of Health and Long-Term Care, to receive a grant which will fund the staffing of nurses that will be dedicated to receiving and managing the care of ambulance patients in the local hospital emergency departments to reduce the ambulance wait times, for the period of April 1, 2011 to March 31, 2012 or such longer or shorter period agreed to by the Ministry of Health and Long-Term Care.

(b) That the Emergency Medical Services Director of Hamilton Emergency Services be authorized and directed to negotiate and enter into the necessary agreements between the City of Hamilton and Hamilton Health Sciences and St. Joseph's Hospital, in a form satisfactory to the City Solicitor, to reimburse those organizations for the payment of staffing the nursing hours dedicated to receiving and managing the care of ambulance patients in the emergency departments.

(c) That the Emergency Medical Services Division be directed to utilize the Ministry of Health and Long-Term Care grant to pay for all direct and supporting costs for staffing of nurses that will be dedicated to receiving and managing the care of ambulance patients in the local hospital emergency departments to reduce the ambulance wait times, for the period of April 1, 2011 to March 31, 2012 or such longer or shorter period agreed to by the Ministry of Health and Long-Term Care in accordance with the terms set out in the agreement with the Ministry of Health and Long-Term Care.

**CARRIED**

**6. YWCA Senior Centre Operating Agreement (CS11002) (City Wide) (Item 8.2)**

**(Jackson/McHattie)**

(a) That the Operating Agreement between the City of Hamilton and the Hamilton Young Women's Christian Association for the operation of two

senior centres in Hamilton (attached as Appendix A to Report CS11002), be approved.

- (b) That the Mayor and City Clerk be authorized and directed to execute the Operating Agreement between the City of Hamilton and the Hamilton Young Women's Christian Association for the operation of two senior centres in Hamilton (attached as Appendix A to Report CS11002), in a form satisfactory to the City Solicitor.

**CARRIED**

**7. Shuttle Options for the 2011 Festival of Friends (CS11034) (City Wide) (Item 8.3)**

**(Farr/Partidge)**

That Report CS11034 respecting Shuttle Options for the 2011 Festival of Friends, be received.

**CARRIED**

**8. Renewal of Funding from Citizenship and Immigration Canada to Implement the Immigration Strategy (CS10043(a)) (City Wide) (Item 8.4)**

**(Farr/Jackson)**

- (a) That the City of Hamilton accept \$297,168 in renewed funding (for the period of April 1, 2011 to March 31, 2012) from Citizenship and Immigration Canada for the purpose of supporting the Hamilton Immigration Partnership Council and the implementation of the Immigration Strategy.

- (b) That the staff complement of the Community Services Department, required to support the Hamilton Immigration Partnership Council and the implementation of the made in Hamilton Immigration strategy, be temporarily increased by .3 FTE, which is to be funded by Citizenship and Immigration Canada.

- (c) That the Mayor and City Clerk be authorized and directed to execute the renewed Contribution Agreement (attached as Appendix A to Report CS10043(a), between the City of Hamilton and Citizenship and Immigration Canada, with respect to the Hamilton Immigration Partnership funding, in a form satisfactory to the General Manager, Community Services and the City Solicitor.

**CARRIED**

**9. Ontario Municipal Partnership Fund Reconciliation Re-Investment FCS11027/CS11031 (City Wide) (Outstanding Business List Items N and O) (TABLED at the March 2, 2011 meeting) (Item 8.5)**

**(McHattie/Jackson)**

- (a) That the Ontario Municipal Partnership Fund (OMPF) Reconciliation Re-Investment Policy as outlined in Appendix D of Report FCS11027/CS11031 and summarized below be approved:
  - (i) 50% transferred to the Social Services Initiative Fund (112214) to support one-time Social Services related costs;
  - (ii) 50% transferred to the Unallocated Capital Reserve (108020) to address infrastructure projects that will address the City's infrastructure deficit, and that, consideration be given to allocating the 50% of the OMPF Reconciliation Funds going to the Unallocated Capital Reserve to social housing capital needs;
- (b) That Report FCS11027/CS11031 be forwarded to the Premier of Ontario, the Minister of Municipal Affairs & Housing and the Minister of Finance;
- (c) That the Mayor correspond with the Honourable Dalton McGuinty, Premier of Ontario, the Honourable Dwight Duncan, Minister of Finance and the Honourable Rick Bartolucci, Minister of Municipal Affairs and Housing requesting that the Ontario Municipal Partnership Fund be amended to reflect the actual cost of evolving program responsibilities and legislated requirements including the full cost of social housing;
- (d) That the Mayor correspond with the Honourable Dalton McGuinty, Premier of Ontario, the Honourable Dwight Duncan, Minister of Finance and the Honourable Rick Bartolucci, Minister of Municipal Affairs and Housing requesting a commitment to a reconciliation of the 2010 Ontario Municipal Partnership Fund;
- (e) That staff prepare a Reserve Policy with respect to the potential disposition of Ontario Works surpluses to the Ontario Works Stabilization Reserve;
- (f) That a Reserve Policy for the Social Services Initiatives Fund Reserve be prepared and that staff consult with the public on this policy, and that consideration be given to establishing a public advisory committee to guide allocation of the funds (similar to the community board that guides allocation of federal homelessness funding).

**CARRIED**

**10. Development of a National Poverty Strategy**

**(Merulla/Whitehead)**

- (a) That the Mayor and Council correspond with the Federal Cabinet Committees (The Hon. Tony Clement, Chair of the Economic Growth and

Long-term Prosperity Committee, The Hon. Christian Paradis, Chair of the Environment and Energy Security Committee, The Hon. John Baird, Chair of the Operations Committee, The Right Hon. Stephen Harper, Chair of the Priorities and Planning Committee, The Hon. Diane Finley, Chair of the Social Affairs Committee, and The Hon. Stockwell Burt Day, Chair of the Treasury Board Committee) and the local Members of Federal Parliament (Chris Charlton, David Christopherson, David Sweet, Wayne Marston, and Dean Allison) requesting

- (i) That the Federal Government adopt a cross-Ministry approach to tackling poverty in Canada, and;
  - (ii) That a National Poverty Strategy be developed that includes investment in early learning and child care, affordable and accessible housing, employment and skills development opportunities and meaningful income support programs;
- (b) That copies of the correspondence be forwarded to the Federation of Canadian Municipalities (FCM) and the Association of Municipalities of Ontario (AMO).

**CARRIED**

**11. Interview Sub-Committee Report 11-001 (Item 12.1))**

**(Partidge/Farr)**

**(a) Hamilton Youth Advisory Committee**

That the following applicants be appointed to the Hamilton Youth Advisory Committee for the 2010-2014 term of Council or until such time as successors are appointed by Council:

- |                      |                        |                    |
|----------------------|------------------------|--------------------|
| 1. Margaret Chalmers | 8. Michelle Leach      | 15. Don Mahleka    |
| 2. Bryan Padilla     | 9. Jennifer Little     | 16. Michael Pratas |
| 3. Tina Huynh        | 10. Karen Trinh        | 17. Fan Yang       |
| 4. Lauren Hansen     | 11. Natascha Del Prete | 18. Julie Ling Ma  |
| 5. Alexander Ramirez | 12. Jessika Del Prete  | 19. Mikayla Zolis  |
| 6. Alex Fiorello     | 13. Zil-E-Huma Nasir   | 20. Fabian Ahmed   |
| 7. David Boruch      | 14. Mohammad Nasir     |                    |

**(b) Arts Advisory Commission**

- (i) That the membership for the Arts Advisory Commission be increased from 13 to 15 members.
- (ii) That the following applicants be appointed to the Arts Advisory Commission for the 2010-2014 term of Council or until such time as successors are appointed by Council:

- |                         |                    |
|-------------------------|--------------------|
| 1. Annelisa Pedersen    | 9. Tobi Bruce      |
| 2. Darrell Hicks        | 10. Donna Reid     |
| 3. Diane Beatty-Wearing | 11. Matt Jelly     |
| 4. Karen Logan          | 12. Astrid Hepner  |
| 5. Josefa Radman        | 13. Colina Maxwell |
| 6. Tricia Le Clair      | 14. Anupam Bagchi  |
| 7. Earl Walker          | 15. Anne Cibola    |
| 8. Jahan Zeb            |                    |

**(c) Hamilton Veteran's Committee**

- (i) That the following applicants be appointed to the Hamilton Veteran's Committee for the 2010-2014 term of Council or until such time as successors are appointed by Council:

1. William Eisan
2. Robert Fyfe
3. David Steckham
4. Art Tompkins
5. Harry McEwen
6. Gerry Rattray
7. John Clarke

**CARRIED**

**FOR THE INFORMATION OF COUNCIL:**

**A. PRESENTATIONS:**

**(i) Certified Municipal Manager Accreditation – Emergency Medical Services**

Chair Merulla presented Canadian Management Professional (CMP) or Registered Training Professional (RTP) certificates to the following staff:

Brent Browett  
Paul Hansen  
Stephen Dewar  
Douglas Waugh  
Luke Hewitt  
Justin Pyke  
Tony Filice  
Wesley Loy  
Ian Wright  
Dave Finch  
Blaine Lucas

Chair Merulla and Bill McKim, Executive Director of the Ontario Municipal Management Institute (OMMI) presented certificates of Certified Municipal Manager (CMM) Designation to the following staff:

Brent Browett, CMM III EMS Executive  
Stephen Dewar, CMM II EMS Executive  
Douglas Waugh, CMM II EMS Professional  
Blaine Lucas, CMM III EMS Executive

**(a) CHANGES TO THE AGENDA (Item 1)**

The Clerk advised of the following changes to the agenda:

- (i) Addition of the following delegation requests:
  - 4.3 David Cherkewski, Social Justice Strategic Committee (SJSC) to address Committee today respecting Item 8.5. **(Deferred from previous meeting.)**
  - 4.4 Tom Cooper from the Hamilton Roundtable for Poverty Reduction requesting to address Committee today to speak to Item 8.5 respecting the Ontario Municipal Partnership Fund.
  - 4.5 Peter Graefe, 25in5 Hamilton requesting to address Committee today regarding Item 8.5 respecting the Ontario Municipal Partnership Fund.

(ii) Amendments respecting Item 8.5

In light of the delegations, this Item respecting the Ontario Municipal Partnership Fund will be moved up to be considered after the Consent Items and Councillor McHattie has an amending motion.

(iii) Amendment to Item 5.4

Staff have indicated that Appendix C to Report HES11005 is incorrect. Amended copies of Appendix C were circulated to replace the copy in the agenda.

**(Farr/Partridge)**

That the agenda for the April 6, 2011 Emergency & Community Services Committee meeting be approved, as amended.

**CARRIED**

**(b) DECLARATIONS OF INTEREST (Item 2)**

There were none declared.



**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)**

**(Duvall/Farr)**

That the Minutes of the March 2, 2011 meeting be approved as presented.

**CARRIED**

**(d) DELEGATION REQUESTS**

**(Farr/Duvall)**

(i) That the following delegation requests be approved to address Committee at a later date:

1. John Iovio, Hamilton Region representative for the Ontario Homes for Special Needs Association, to resolve several outstanding issues and to clarify previous misrepresentations and discuss status of their program. (Item 4.1)
2. Peter Hasek, independent citizen, to request the establishment of a task force to study, define and create binding recommendations for the development and founding of a non-profit, "tenant support" organization for Hamilton's 13,000 social housing tenants. (item 4.2)

**CARRIED**

**(Jackson/McHattie)**

(ii) The rules of procedure were waived in order for the following delegation requests to be approved to address Committee today:

1. Tom Cooper from the Hamilton Roundtable for Poverty Reduction requesting to address Committee today to speak to Item 8.5 respecting the Ontario Municipal Partnership Fund and the National Poverty Strategy. (Added Item 4.4)
2. Peter Graefe, 25in5 Hamilton requesting to address Committee today regarding Item 8.5 respecting the Ontario Municipal Partnership Fund. (Added Item 4.5)

**CARRIED**

**(e) PUBLIC HEARINGS/DELEGATIONS**

(i) **Ontario Municipal Partnership Fund Reconciliation Re-Investment FCS11027/ CS11031 (City Wide) (Outstanding Business List Item "N" and "O") (Item 8.5)**

1. **David Cherkewski, Social Justice Strategic Committee (SJSC) to address Committee today respecting Item 8.5. (Approved at the March 2, 2011 meeting.)**

Mr. Cherkewski addressed Committee and indicated that he is disappointed that Committee is not adopting the recommendation of the Social Justice Strategic Committee that 100% of the fund be used for social services.

A copy of Mr. Cherkewski's hand out was distributed and Mr. Cherkewski responded to questions posed by Committee.

**(Farr/Whitehead)**

That the delegation from Mr. Cherkewski be received.

**CARRIED**

2. **Tom Cooper from the Hamilton Roundtable for Poverty Reduction requesting to address Committee today to speak to Item 8.5 respecting the Ontario Municipal Partnership Fund and the Development of a National Poverty Strategy, Item 10.1. (Added Item 4.4)**

Tom Cooper addressed Committee. He indicated that the Hamilton Roundtable for Poverty agrees with the amendment which is being put forth by Councillor McHattie today as a balanced approach.

He also expressed his support of the notice of motion being put forward by Councillor Merulla to request that the Federal Government establish a National Poverty Strategy.

He responded to questions from Committee.

**(Farr/Whitehead)**

That the delegation from Mr. Cooper be received.

**CARRIED**

3. **Peter Graefe, 25in5 Hamilton requesting to address Committee today regarding Item 8.5 respecting the Ontario Municipal Partnership Fund. (Added Item 4.5)**

Peter Graefe addressed Committee. He advised that he is from 25in5 an organization that is pushing for a poverty free Ontario and also a poverty free Hamilton. He indicated that they support the initiative from Paul Johnson, the City's Director of Neighbourhood Development Strategies as a positive step in addressing poverty.

In his opinion, this fund provides an opportunity for the City to work outside of provincially mandated services and develop a community neighbourhood strategy. He encouraged Council to be innovative and provide a longer term poverty reduction by developing a social investment strategy rather than an ad hoc approach.

Committee agreed that the City should coordinate its efforts in reducing poverty and build synergies between the different programs it is funding.

**(McHattie/Farr)**

That Report FCS11027/CS11031 respecting Ontario Municipal Partnership Fund Reconciliation Re-Investment be lifted from the TABLE.

**CARRIED**

**(McHattie/Jackson)**

That Item 8.5, respecting Ontario Municipal Partnership Fund Reconciliation Re-Investment FCS11027/CS11031, be amended by:

- (a) Adding the words "*and that, consideration be given to allocating the 50% of the OMPF Reconciliation Funds going to the Unallocated Capital Reserve to social housing capital needs*" to subsection (a)(ii);
- (b) and by adding the following new subsection (h):
  - (h) "*That a Reserve Policy for the Social Services Initiatives Fund Reserve be prepared and that staff consult with the public on this policy, and that consideration be given to establishing a public advisory committee to guide allocation of the funds (similar to the community board that guides allocation of federal homelessness funding).*"

Committee discussed the issue and the amendment was split for voting purposes.

Amendment (a) Carried unanimously.

Amendment (b) carried on the following votes:

Yeas: Merulla, Partridge, Farr, Duvall, Jackson, McHattie  
Total: 6  
Nays: Whitehead  
Total: 1  
Absent: Morelli

Total: 1

The recommendation, as amended, was approved as outlined in Item 9 of this Report including the following subsections:

- (f) That item “N” concerning the feasibility of replenishing the \$3.1 million to the Social Services Budget be removed from the Emergency and Community Services Outstanding Business List;
- (g) That item “O” concerning policy for the use of any year-end surplus of the Ontario Municipal Partnership Fund be removed from the Emergency and Community Services Outstanding Business List.

**(f) STAFF PRESENTATIONS**

**(i) Community Referrals Emergency Medical Services Pilot Project – Half-Way Update (HES11003) (City Wide) (Item 7.1)**

Brent Browett provided an overview of the staff report with the aid of a PowerPoint presentation and hand-outs were distributed. Justin Pyke, Platoon Manager, assisted him with his presentation.

Their comments were with respect to the following topics:

- Hamilton Paramedics open over 67,000 doors each year;
- Balanced score card – 2010 paramedic service;
- Paramedic Service:
  - Public Trust & Service Delivery Challenges;
  - Hospital Offload;
  - Emergency response time and equity;
  - Code zero ambulance events;
  - What are the results?
  - Report card – historical performance;
  - 2011 potential challenges;
  - 2011 work plan to manage demand;
  - Hamilton CREMS;
  - CREMS – background;
  - CREMS – Objectives;
  - The referral process – who & how
  - The results: to date  
the patient
  - The future - collaboration

Brent Browett responded to questions from Committee which requested further explanations regarding the following:

- The CCAC (Contact Centre assigns Case Manager);
- The problems with diagnosing head injuries;
- Patients refusing medical attention;
- The efficacy of the programs

**(McHattie/Duvall)**

That the staff presentation be received.

**CARRIED**

**(g) Dedicated Nurses to Receive Ambulance Patients in Hospital Emergency Departments (HES11004) (City Wide) (Item 8.1)**

Brent Browett noted that funds have been received from the Province since this report has been prepared. The Clerk was requested to ensure that the corresponding letter be included on the next Council agenda.

**(h) NOTICES OF MOTION**

**(i) Development of a National Poverty Strategy (Item 10.1)**

Chair Merulla relinquished the chair to Vice-Chair Partridge.

**(Merulla/Whitehead)**

That the rules of order be waived in order to introduce a motion respecting the development of a National Poverty Strategy.

**CARRIED**

**(Merulla/Whitehead)**

That the motion be amended by adding that FCM and AMO be copied and be approved as amended.

**CARRIED**

Chair Merulla assumed the Chair.

**(i) Private and Confidential**

**(Jackson/Farr)**

That Committee move into Closed Session at 3:50 p.m. pursuant to Section 8.1(b) of the Procedural By-law and Section 239 of the Municipal Act to deal with personal matters about identifiable individuals, including City employees, with respect to appointments to volunteer committees and personnel matters.

**CARRIED**

**(Partridge/Farr)**

Committee reconvened in Open Session at 5:16 p.m.

**CARRIED**

**12.1 Interview Sub-Committee Report 11-001 (Appointments to various  
Volunteer Committees) (Distributed under separate cover.)**

Committee approved Item 12.1 in open session

**12.2 Personnel matters (no copy)**

A verbal update was provided by staff respecting Item 12.2 in closed session with nothing to report in open session.

**(j) ADJOURNMENT**

**(Partidge/Farr)**

There being no further business, the Emergency & Community Services Committee meeting adjourned at 5:20 p.m.

**CARRIED**

Respectfully submitted,

Councillor S. Merulla, Chair  
Emergency & Community Services Committee

Ida Bedioui  
Legislative Assistant  
April 6, 2011