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From: Tammy Strong Sent: Wednesday, May 18, 2011 1:53 PM To: Caterini, Rose Cc: Dinney, Kathy; Johnson, Brenda Subject: Animal Control Contract in Glanbrook

Dear Ms. Caterini,

I am sending you this email today in regards to the issue of Animal Control Contract in Glanbrook.

I reside in Binbrook. I have lived here for my entire life. In the last 8 years of raising my family in the "urban" area of Binbrook, I have had the opportunity to meet Michelle Bain and have learned more about her roll as the Animal Control Officer for Glanbrook. Although I have not used her services personally, I know many neighbours that she has helped. Michelle's location enables her to assist the Glanbrook residents in an efficient manner.

I believe that not renewing the animal control contract in Glanbrook would be a huge mistake. The people and animals in the area would greatly suffer by this decision. The response time would be longer, not to mention Michelle knows the area well. She not only knows the area but the people and their animals too.

The Binbrook area is growing rapidly and her need here is also going to continue to grow.

Michelle Bain as the Glanbrook Animal Control Officer is an essential service for the Glanbrook community.

Thank you for taking the time to consider the above, Tammy Strong