



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE REPORT 11-011**

1:30 p.m.

Wednesday, September 21, 2011

Hamilton City Hall

Council Chambers

71 Main Street West

Hamilton, Ontario

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**Present:** Councillor S. Merulla, Chair  
Councillor, J. Partridge, Vice-Chair  
Councillors S. Duvall, B. McHattie, and B. Morelli

**Absent with  
Regrets:** Councillor T. Jackson – bereavement  
Councillor J. Farr – personal commitment  
Councillor T. Whitehead – City business

**Also Present:** Councillor B. Johnson  
J. A. Priel, General Manager, Community Services  
A. Bradford, Director of Culture  
J. Kaye, Manager, Arts and Culture  
B. Browett, Director, EMS  
R. Simonds, Fire Chief  
F. Biancucci, Chief Fire Prevention Officer  
M. Hazel, Senior Director, Parking and By-law Services  
B. Young, Director, Municipal Law Enforcement  
I. Bedioui, Legislative Assistant, City Clerk's Office

### **THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE PRESENTS REPORT 11-011 AND RESPECTFULLY RECOMMENDS:**

#### **1. Recreation Grant Summary (CS11078) (City Wide) (Item 5.2)**

That Report CS11078 respecting Recreation Grant Summary be received, as amended.

**2. Hamilton Centre for Civic Inclusion - Funding Agreement (CS11023(a)) (City Wide) (Item 5.3)**

That Report CS11023(a) respecting Hamilton Centre for Civic Inclusion - Funding Agreement be received.

**3. City of Hamilton's Submission to the Commission for the Review of Social Assistance in Ontario (CS11081) (City Wide) (Item 5.4)**

That Report CS11081 respecting the City of Hamilton's Submission to the Commission for the Review of Social Assistance in Ontario, be received.

**4. Emergency Management Exercise Initiative (HES11015) (City Wide) (Added Item 5.5)**

That Report HES11015 respecting Emergency Management Exercise Initiative, be received.

**5. The 2012 City of Hamilton Arts Awards Program (CS10058(a)) (City Wide) (Item 7.1)**

- (a) That the "City of Hamilton Arts Awards Program - Recommended Changes to Format and Budget", hereto attached as Appendix A, be approved.
- (b) That one time funding in the amount of \$51,550 for the planning and delivery of the 2012 City of Hamilton Arts Awards Program, to be funded from either (i) the Community Services Department's existing operating budget; (ii) Corporate Surplus, or (iii) the Tax Stabilization Reserve, be approved.
- (c) That staff be directed to submit an enhancement request, for an additional \$51,550 annually for the City of Hamilton Arts Awards, to the 2012 budget process for consideration.

**6. Code Zero - EMS Monthly Report - January 1, 2011 to July 31, 2011 (HES11013) (City Wide) (Item 8.1)**

That Report HES11013 respecting Code Zero - EMS Monthly Report - January 1, 2011 to July 31, 2011, be received.

**7. Community Referrals Emergency Medical Services Pilot Project - Update (HES11014) (City Wide) (Item 8.2)**

- (a) That Report HES11014 respecting Community Referrals Emergency Medical Services Pilot Project - Update, be received;
- (b) That staff be directed to convene a working group to identify the root causes for increased demands for EMS services and to develop a plan to stem and better manage the demand, and at the same time, improve the quality of life of the great citizens we serve;
- (c) That the working group be comprised of representatives from each of the service sectors identified in Hamilton's Human Services Planning Framework (the 'Playbook'), from City departments and other community agencies, including but not limited to:
  - (i) Neighbourhood Initiatives
  - (ii) Emergency Medical Services (EMS)
  - (iii) Police Services
  - (iv) Community Services
  - (v) Public Health Services
  - (vi) CityHousing Hamilton
  - (vii) St. Joseph's Healthcare
  - (viii) Hamilton Health Sciences
  - (ix) Local Health Integrated Network (LHIN)
  - (x) Community Care Access Centre (CCAC)
  - (xi) And other external community agencies deemed appropriate.

**FOR THE INFORMATION OF COUNCIL:**

**(a) CHANGES TO THE AGENDA (Item 1)**

The Clerk advised of the following changes to the agenda:

- (i) Added Delegation Requests
  - 4.1 Karen Logan, Arts Advisory Commission, requesting to address Committee today respecting Item 7.1, the City of Hamilton Arts Award Program
  - 4.2 Stephanie Vegh, Executive Director, Hamilton Arts Council Commission, requesting to address Committee today respecting Item 7.1, the City of Hamilton Arts Award Program

- (ii) Deleted Delegations  
Item 6.2, the delegation request from Carl Moore has been withdrawn. Ron Watt and Doug Woltz, Items 6.1 and 6.3 will present on Mr. Moore's behalf.
- (iii) Amended Report  
Correction to Item 5.2 respecting Recreation Grant Summary (CS11078) – the third and fourth bullets on page 3 should read YWCA and not YMCA.
- (iv) Added Report  
5.5 Emergency Management Exercise Initiative (HES11015) (City Wide)
- (v) Added Written Submissions
  - 7.1.1 Written submission from Stephanie Vegh, Executive Director, Hamilton Arts Council respecting Item 7.1 the 2012 City of Hamilton Arts Awards Program.
  - 7.1.2 Written submission from Ilya Pinassi, Chair of the Hamilton Arts Council respecting Item 7.1 the 2012 City of Hamilton Arts Awards Program

The agenda for the September 12, 2011 Emergency & Community Services Committee meeting was approved, as amended.

**(b) DECLARATIONS OF INTEREST (Item 2)**

There were none declared.

**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 3)**

The Minutes of the September 8, 2011 meeting were approved as presented.

**(d) DELEGATION REQUESTS (Item 4)**

The following delegation requests were approved and the Rules of Order were waived to allow the delegations to address Committee at today's meeting:

- (i) Karen Logan, Arts Advisory Commission, requesting to address Committee today respecting Item 7.1, the City of Hamilton Arts Award Program (Added Item 4.1)

- (ii) Stephanie Vegh, Executive Director, Hamilton Arts Council Commission, requesting to address Committee today respecting Item 7.1, the City of Hamilton Arts Award Program (Added Item 4.2)

**(e) VOLUNTEER COMMITTEE MINUTES (Item 5.1)**

The following Volunteer Committee Minutes and resignation were received:

- (i) Seniors Advisory Committee Minutes, August 5, 2011
- (ii) Resignation of Virbala Kumar from the Senior Advisory Committee

**(f) PUBLIC HEARING/DELEGATIONS (Item 6)**

- (i) **Carl Moore, to present a Pilot Project Proposal concerning By-laws that pertain to the application of fire route signage within the Villages of Glancaster. No copy. (Approved September 8, 2011) (Item 6.2)**

This delegation was withdrawn and the following two delegations presented on Mr. Moore's behalf.

- (ii) **Ronald Watt, to present a Pilot Project Proposal concerning By-laws that pertain to the application of fire route signage within the Villages of Glancaster. No copy. (Approved September 8, 2011)**
- (iii) **Doug Woltz, to present a Pilot Project Proposal concerning By-laws that pertain to the application of fire route signage within the Villages of Glancaster. No copy. (Approved September 8, 2011)**

Ronald Watt and Doug Woltz addressed Committee with the aid of a PowerPoint presentation. Copies of their speaking notes and hand-outs were distributed. Their comments included but were not limited to the following:

- The Community of Glancaster – over 400 single family condo bungalows, town houses, 2 three storey blocks;
- Demographics – residents are seniors;
- Two main ring roads and over 50 shared driveways;
- A unique community in its design and physical layout in Ontario;
- Parking problems for ring road;
- Shared driveway problem;
- Schedule K to the Fire Route By-law 01-217 specifying the sign spacing;
- Requests a Pilot Project to:
  - Modify the fire department draft directive given its adverse visual & economic issues with the 180 signs;

- Proceed with a 1 year trial project allowing the ring road sign spacing of a maximum of 130 feet and one sign per shared driveway;
- After one year, without serious complaints, formalize the above changes to permit special formal adoption of fire route signage spacing for the Villages of Glancaster.

Committee received the delegation.

Committee requested confirmation that the delegation is representing the entire Villages of Glancaster Community and asked that a written petition regarding this issue be submitted to the City Clerk.

The Fire Chief noted that the residents are not disputing the Fire Route and indicated that staff will make an analysis of the proposal to verify its feasibility and viability.

Marty Hazell explained the importance of proper signage and the ability of the City to lay charges. He indicated that staff have worked with the residents and have come up with some compromises but have not addressed all of the concerns. He indicated that he will review the information provided today.

On a motion, the information provided by the delegation was referred to the City's Fire Chief and Senior Director Parking and By-law Services for assessment and report back with recommendations by the October 19, 2011 Emergency and Community Services meeting.

- (iv) **Carol Cologna, The Kingsway, 329 Alex Doner Drive, Newmarket, to introduce a local program operating at 649 King Street East, Hamilton. This registered, non-profit organization is an outreach and drop in centre that supplies clothing, food and empowerment programs. No copy. (Approved September 8, 2011) (Item 6.4)**

Carol Cologna addressed Committee and read from a prepared statement a copy of which was provided for the Clerk's record. Pamphlets were also distributed. She provided a slide show of the activities of The Kings Way. Her comments included but were not limited to the following:

- She is a business women who has recently joined the board of The Kingsway
- Wants to make the Committee aware of The Kings Way;
- Operates under Eagle Worldwide Foundation;
- The Kingsway and "The Centre of Excellence" is a local outreach and drop in centre located at 649 King Street East, Hamilton;
- Offers a wide variety of services to those in need;

- Volunteers prepare and serve lunch Monday to Friday for up to 200 people;
- Food is donated by local partners and friends;
- Relationships are reciprocal;
- Supplies new and used clothing donated by the Canadian Centre for Abuse Awareness (CCAA) who receives donations from Guess and Danier Leather;
- Supplies groceries and personal care products which are donated;
- Offers empowerment programs, such as overcoming addictions, resume writing, literacy programs, etc.
- The Kings Way feeds people and also transforms them and empowers them to become responsible members of society;
- Requests that the Mayor, Councillors, local MPP's visit the operation and help to promote it and encourage partnerships and networking.

Committee received the presentation.

Councillor Morelli noted that the location is in the Landsdale area of his Ward and he indicated that he has never been contacted by this organization. He offered to work with them.

**(v) Shane Coleman, President, Hamilton Farmers' Market Inc., to express the stallholders' views regarding future governance. No copy. (Approved September 8, 2011) (Item 6.5)**

Shane Coleman addressed Committee with the aid of a PowerPoint presentation. Copies of a hand-out were distributed. His comments included but were not limited to the following:

- The Hamilton Farmers' Market Stallholders' Committee prefers a Board of Directors governance structure comprised of 2 Councillors, 2 stallholders from the Stallholders' committee, and 2 citizen representatives;
- It should be non-profit and used to promote public good for the City;
- Concerns over renovations – renovations did not take into account the needs or views of the stallholders;
- Electrical, plumbing, parking and improved design concerns;
- The Hamilton Farmers' Market sign is not visible;
- Problems with the design – i.e. poor access;
- Concerns over current fiscal policy;
- Closed shops in the Hamilton Farmers' Market;
- Problems with electrical power;
- Business has declined – parking remains a problem – requested downtown shuttle service on week days.

Committee received the presentation.

**(g) STAFF PRESENTATIONS (Item 7)**

**(i) The 2012 City of Hamilton Arts Awards Program (CS10058(a)) (City Wide) (Item 7.1)**

Anna Bradford addressed Committee with the aid of a PowerPoint presentation and hand-outs were distributed. She provided an overview of the report and highlights included but were not limited to the following:

- Details of the Arts Awards program from 1976 to 2000;
- Details of the Arts Awards Program from 2001 to 2008;
- The 2008 event was disappointing;
- Council asked that the program be reviewed and it was put on hiatus in 2009 and 2010;
- Comparison chart of 2008 and 2011 awards program;
- Details of 2011 Arts Awards;
- Recommendation for 2012 Program;
- Outlined staff recommendation and alternatives.

The staff presentation was received.

**1. Written submission from Stephanie Vegh, Executive Director, Hamilton Arts Council respecting Item 7.1 the 2012 City of Hamilton Arts Awards Program. (Added Item 7.1.1)**

Committee received the written submission from Stephanie Vegh, Executive Director, Hamilton Arts Council respecting the 2012 City of Hamilton Arts Awards Program.

**2. Written submission from Ilya Pinassi, Chair of the Hamilton Arts Council respecting Item 7.1 the 2012 City of Hamilton Arts Awards Program (Added Item 7.1.2)**

Committee received the written submission from Ilya Pinassi, Chair of the Hamilton Arts Council respecting the 2012 City of Hamilton Arts Awards Program.

**3. Karen Logan, Arts Advisory Commission, requesting to address Committee today respecting Item 7.1, the City of Hamilton Arts Award Program. (Item 4.2)**

Karen Logan of the Arts Advisory Commission addressed Committee and read from a prepared statement. Her comments included but were not limited to the following:



- Artists are a passionate and diverse group of Hamilton residents;
- They bring advice to staff and council;
- The Arts Commission's tasks include monitoring the Arts Award Program;
- The event had grown in size and in participation but it never changed to keep up with the times;
- The event generally went well but there were some disappointments;
- A full review was completed;
- It was noted that there was a need to increase profile, cash awards and increase the categories;
- The 2011 event showed an increase in participation and awareness;
- There were 550 people in attendance;
- 250 attended in 2008;
- She believes that the changes that were implemented resulted in the improvements;
- She asked that the program be continued in its current format.

Committee suggested that staff and members of the Commission consider charging attendees a nominal fee to be put towards the support of emerging artists.

The delegation by Karen Logan, respecting the City's Arts Award Program, was received.

**4. Stephanie Vegh, Executive Director, Hamilton Arts Council Commission, requesting to address Committee today respecting Item 7.1, the City of Hamilton Arts Award Program (Added Item 4.2)**

Stephanie Vegh addressed Committee and read from a prepared statement. Her comments included but were not limited to the following:

- The Hamilton Arts Council supports the continuation of the Hamilton Arts Award Program;
- It is a successful and well attended event;
- Sponsors provide funding and in-kind services;
- Artists are engaged citizens and community builders;
- Recognition granted to emerging artists is important;
- The arts award program is a bridge between the City and its arts community.

David Premi, Board Vice President of the Hamilton Arts Council addressed Committee. He is a sponsor of the Hamilton Arts Award and he attended the ceremony. The members who sit on the Hamilton Arts Council donate a very large amount of time to this cause.

The delegation by Stephanie Vegh and David Premi respecting the City's Arts Award Program, was received.

Committee approved the staff recommendation.

**(h) DISCUSSION ITEMS (Item 8.2)**

**(i) Community Referrals Emergency Medical Services Pilot Project - Update (HES11014) (City Wide) (Item 8.2)**

Committee received the Report.

Chair Merulla relinquished the Chair to Vice Chair Partridge and moved the following motion in conjunction with the Report, which was approved by Committee:

Whereas Hamilton EMS continues to experience increasing demands for service in the form of patients that call for paramedic services for assistance but are not seeking hospital support, and the increasing EMS time needed to transfer patient care to hospital due to the demands on that resource;

Whereas research has confirmed that the social determinants of health are foundational to the health and well being of individuals;

Whereas other City of Hamilton front line divisions are observing increasing human services demands for crisis assistance from City programs and services and community agencies;

Whereas the City of Hamilton and other community agencies are required to continue to address the short term demands of the community;

Therefore be it resolved:

- (a) That staff are directed to convene a working group to identify the root causes for increased demands for EMS services and to develop a plan to stem and better manage the demand, and at the same time, improve the quality of life of the great citizens we serve;
- (b) That the working group be comprised of representatives from each of the service sectors identified in Hamilton's Human Services Planning

Framework (the 'Playbook'), from City departments and other community agencies, including but not limited to:

- (i) Neighbourhood Initiatives
- (ii) Emergency Medical Services (EMS)
- (iii) Police Services
- (iv) Community Services
- (v) Public Health Services
- (vi) CityHousing Hamilton
- (vii) St. Joseph's Healthcare
- (viii) Hamilton Health Sciences
- (ix) Local Health Integrated Network (LHIN)
- (x) Community Care Access Centre (CCAC)
- (xi) And other external community agencies deemed appropriate.

**(i) GENERAL INFORMATION (Item 11)**

**11.1 Outstanding Business List (Item 11.1)**

Proposed New Due Dates:

On a Motion the due dates of the following Outstanding Business List Items were amended as outlined below:

- (i) Item "C" – Recreation Access Policy (Needs Assessment)  
Current Due Date: September 21, 2011  
Proposed New Due Date: November 23, 2011
- (ii) Item "P" - Affordable Transit Pass (ATP) Pilot Program  
Current Due Date: September 21, 2011  
Proposed New Due Date: October 5, 2011

**(j) ADJOURNMENT**

There being no further business, the Emergency & Community Services Committee meeting, adjourned at 3:11 p.m.

Respectfully submitted,

Councillor S. Merulla, Chair  
Emergency & Community Services Committee

Ida Bedioui  
Legislative Assistant  
September 21, 2011

### **City of Hamilton Arts Awards Program Recommended Changes to Format and Budget**

The format of the 2011 Arts Awards Program was approved by Council as part of the City of Hamilton Arts Awards Review, Appendix A to Report CS10058, dated June 9, 2010. Now that the format has been implemented in 2011 and feedback has been received by stakeholders, there are format changes recommended that have service and budget implications as follows:

#### ***Recommended changes to the Arts Awards Program Format***

- 1) The Arts Advisory Commission may select up to two members to join the Arts Awards Steering Committee.
- 2) The Lifetime Achievement category will have nomination requirements that differ from all other award categories and will change to a more narrative approach.
- 3) Eliminate the Emerging artist award in the Lifetime Achievement category.
- 4) Change the "Film and New Media" category title to "Media Arts".
- 5) Definitions for the Emerging and Established award categories will be introduced.
- 6) Artists will not be allowed to self-nominate for the Awards.

#### ***Recommended changes to the Arts Awards Program Budget***

- 1) Increase of \$2,000 in sponsorship revenue (from a \$3000 target to \$5000 target)
- 2) Reduction of \$4,250 to budgeted third-party contract costs. The reduction incorporates the bid price from the Imperial Cotton Centre for the Arts who was the successful proponent of the Arts Awards Request for Proposal Contract C5-11-10. The reduced budget will be reflected in future Request for Proposals (anticipated to be released in 2012 in time for the 2013 program).
- 3) Reduce the Cash awards total by \$1000 to reflect the elimination of the Emerging Lifetime Achievement award.
- 4) Reduction of \$3,000 in medallion<sup>1</sup> costs, reflecting the bulk purchase of medallions that was made in 2010.
- 5) Reduction of \$500 in meeting costs and supplies.
- 6) Increase of \$1,250 in event delivery costs, based on actual 2011 costs which were higher than budgeted due to higher than anticipated attendance at the event.

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<sup>1</sup> The Arts Award medallion has been presented to each recipient of the Established Award since 1976. , The bronze medallion was designed by renowned artist Dora de Pédery-Hunt who also designed Queen Elizabeth II's image that appears on all Canadian coins. A maximum of 11 medallions are presented each year.

<b>Program Budget</b>	<b>2012 Recommended Budget</b>
Awards to artists <ul style="list-style-type: none"> <li>Established (\$2,500 for each artist awarded)</li> <li>Emerging (\$1,000 for each artist awarded)</li> <li>Medallions</li> </ul> <div style="text-align: right;">Sub-Total</div>	<div style="text-align: right;">\$27,500</div> <div style="text-align: right;">\$10,000</div> <div style="text-align: right;"><u>\$1,500</u></div> <div style="text-align: right;">\$39,000</div>
Marketing of Nominations and Event <ul style="list-style-type: none"> <li>Paid advertising</li> <li>Community outreach</li> <li>Nomination material Design &amp; Printing</li> <li>Event photography &amp; videography</li> <li>Postage</li> </ul> <div style="text-align: right;">Sub-Total</div>	<div style="text-align: right;">\$3500</div> <div style="text-align: right;">\$1000</div> <div style="text-align: right;">\$3200</div> <div style="text-align: right;">\$1500</div> <div style="text-align: right;"><u>\$350</u></div> <div style="text-align: right;">\$9,550</div>
Third-party Contract Costs <ul style="list-style-type: none"> <li>Adjudication process</li> <li>Branding and marketing services</li> <li>Other services including sponsor development, event planning, volunteer management</li> </ul> <div style="text-align: right;">Sub-Total</div>	<div style="text-align: right;">\$5,000</div> <div style="text-align: right;">\$4,000</div> <div style="text-align: right;"><u>\$4,000</u></div> <div style="text-align: right;">\$13,000</div>
Event Delivery Costs <ul style="list-style-type: none"> <li>Venue &amp; Catering</li> <li>Entertainment</li> <li>Event material printing and signage</li> <li>Other</li> </ul> <div style="text-align: right;">Sub-Total</div>	<div style="text-align: right;">\$4500</div> <div style="text-align: right;">\$1500</div> <div style="text-align: right;">\$1750</div> <div style="text-align: right;"><u>\$250</u></div> <div style="text-align: right;">\$8,000</div>
Meeting costs, supplies	\$2,000
<b>TOTAL EXPENDITURES</b>	<b>\$71,550</b>
Sponsorship Revenue	( <b>\$5,000</b> )
<b>TOTAL PROGRAM</b>	<b>\$66,550</b>
<b>Existing annual budget</b>	<b>\$15,000</b>
<b>Required additional funding</b>	<b>\$51,550</b>