



INFORMATION REPORT

TO: Chair and Members Audit, Finance and Administration Committee	WARD(S) AFFECTED: CITY WIDE
COMMITTEE DATE: May 14, 2012	
SUBJECT/REPORT NO: 2012 First Quarter Emergency and Non-Competitive Procurements Report (FCS12040) (City Wide)	
SUBMITTED BY: Antonio D. Tollis Treasurer	PREPARED BY: Rick Male 905 546 2424 ext. 4157
SIGNATURE:	

Council Direction:

Council has directed staff to report back on the use of Sections 4.10 and 4.11 of the Procurement Policy on a quarterly basis.

Information:

This report is issued quarterly in accordance with the Procurement Policy and provides the details of the procurement of goods and/or services during emergency situations and those detailed in Section 4.11 – Negotiations for the first quarter 2012.

The Policy for Negotiations is used in narrowly defined circumstances where it is justified that the policies for the general acquisition process could not be followed. The “Request to Use the Negotiation Policy/Emergency Reporting Form” is completed by the Client Department and approved by the General Manager. These forms are kept on file in the Procurement Section and are available for viewing by Members of Council upon request to the Procurement Manager.

During the first quarter of 2012, there were 159 purchase orders issued where Policy 10 and 11 were used, totalling \$6,844,579. The purchase orders are summarized in Appendix ‘A’ to report FCS12040.

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The breakdown is as follows:

- 17 purchase orders totalling \$1,096,151 were issued under Policy 10, as “Emergency” purchases, whereby goods and services shall be acquired by the most expedient and economical means. The following purchase orders represent approximately 75 percent of the total spent for this category:
 - Purchase order 62643 for \$572,930 was issued to Rankin Construction Inc. for the emergency replacement of Chedoke Radial Trail Bridge. The following excerpt is taken from Information Report PW12027 to Public Works Committee Report on April 2, 2012:

“The bridge was sourced in accordance with the emergency procurement policy, given the type of structure required and the timelines needed at a cost of \$472,672. The placement of foundation piles, removal of the existing structure, assembly and erection of the new bridge was contracted through Rankin Construction, a local contractor having available resources to complete the work at a cost of \$572,600. Approximately half of this total cost was associated with installation of the micro piles and related foundation work. Delays and costs due to weather conditions, restricted site access and the labour intensive nature of the work increased the final installation cost above the original estimate of \$450,000.”
 - Purchase order 62880 for \$249,963 was issued to Schneider Electric Canada Inc. to restore electrical power to the Stone Church and Tunbridge Water Pumping Station following loss of all electrical power which was caused by a water leak above the transformers.
- 22 purchase orders totalling \$2,182,840 represents short-term “Extensions” of current contracts which have expired and unforeseeable circumstances have caused a delay in awarding a new contract. The following purchase orders represent approximately 42 percent of the total spent for this category:
 - Contract C11-81-06 Street Lighting Maintenance and Electrical Locates was extended to May 31, 2012. This extension is necessary to maintain street lighting until the new contract has been awarded. Purchase order 62847 for \$475,000 and purchase order 63922 for \$225,000 were both issued to RJ Cramm Electric (1999) Limited.

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- Contract C11-59-06 Provision for the Supply and Delivery of Polymer for Sludge Thickening and or Dewatering for the City of Hamilton's Wastewater Treatment Plant was extended to February 28, 2012. This extension was necessary until the award of the new contract. Purchase order 44778 for \$216,800 was issued to BASF Canada Inc.
- 72 purchase orders totalling \$2,656,350 were identified as "Single Source" purchases whereby a particular vendor was recommended because it was more cost-effective or beneficial to the City. The following purchase orders represent the largest dollar amount in this category:
 - Purchase order 62583 for \$224,400 was issued to Kemira Water Solutions Canada Inc. to supply poly aluminum chloride coagulant for the water treatment process at Woodward Waste Water Treatment Plant. A Request for Proposals is being developed to procure the goods under a competitive process.
 - Purchase order 63759 for \$100,000 was issued to MCI Inc. to service Transit' natural gas compressors. MCI Inc. is the only vendor willing to provide this service. In 2011, Council approved funding for MCI Inc. (PW09042(b)) for one year. Transit and Fleet staff will be bringing forward another report in April 2012 requesting Council's approval to investigate the feasibility of using natural gas powered buses in the future.
- 42 purchase orders totalling \$794,094 were "Sole Source" purchases, where it was deemed that there was only one source of supply in the open market. The following purchase order represents the largest dollar amount in this category:
 - Purchase order 62800 for \$90,000 was issued to Apetito to provide meals for the Meals on Wheels service to the community. Apetito is the only manufacturer of nutritionally adequate individual meals that are produced at a Hazard Analysis Critical Control certified facility.
- There were 6 instances where departments utilized the Negotiation Policy under the former Purchasing Policy 09-230, without receiving the proper approvals as required by the Purchasing Policy. The departments were instructed on the proper procedure to be followed in the future. The value of goods and services procured in these instances was \$115,144.
- Future occurrences of non-compliance will be reported as required by Procurement Policy 11-297, Policy 19 - Non-Compliance with the Procurement Policy, Report (FCS12038).

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Requests for Quotations, Tenders and Proposals are issued to encourage the competitive bidding process with objective and equitable treatment of all vendors, in accordance with the Procurement Policy approved by Council. Council approved Section 4.11 – Non-Competitive Procurements, a policy designed to ensure a fair and equitable treatment of vendors where the competitive process is restricted.

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PO No.	Type	Amount	Name	Origin	Department / Division
Corporate Services					
Manual9	EXTN	\$ 5,343.28	KERR NORTON INC.	FCS	Finance Corporate Mgmt Service
62731	SOLE	\$ 6,900.00	PARKLANE SYSTEMS	FCS	Finance Corporate Mgmt Service
64125	EXTN	\$ 10,000.00	MOHAWK COLLEGE ENTERPRISE	SEC	Customer Services
Manual10	EXTN	\$ 15,069.71	LASER RECHARGE INC.	FCS	Finance Corporate Mgmt Service
63512	SOLE	\$ 16,790.40	TRIPWIRE	FCS	Finance Corporate Mgmt Service
64186	SGLE	\$ 30,500.00	ORACLE CANADA ULC	FCS	Finance Corporate Mgmt Service
63332	EXTN	\$ 50,000.00	AUDCOMP COMPUTER SYSTEMS	FCS	Finance Corporate Mgmt Service
64119	SGLE	\$ 50,000.00	QUESTICA INC.	FCS	Finance Corporate Mgmt Service
63826	SGLE	\$ 86,000.00	MCMASTER UNIVERSITY	FCS	Finance Corporate Mgmt Service
38702	EXTN	\$ 100,000.00	ATHENS PRINTING	FCS	Finance Corporate Mgmt Service
38708	EXTN	\$ 100,000.00	MINUTEMAN PRESS	FCS	Finance Corporate Mgmt Service
62649	EXTN	\$ 150,000.00	STIRLING PRINT SOLUTIONS	FCS	Finance Corporate Mgmt Service
64128	EXTN	\$ 150,627.00	GRANT THORNTON LLP	FCS	Finance Corporate Mgmt Service
Community Services					
62621	NON	\$ 4,800.00	CANADIAN LINEN AND UNIFORM SERVICE	REC	RECREATION
62665	NON	\$ 5,340.00	WASTE MANAGEMENT OF CANADA CORPORATION	REC	RECREATION
62722	EMER	\$ 6,873.25	SOUNDBOX PRODUCTION	CUL	Culture
52009	EXTN	\$ 7,000.00	GEE TEE'S SCREEN PRINTING	EIS	Employment and Income Support
63498	EMER	\$ 8,792.00	BINBROOK PLUMBING & HEATING (1997) LTD.	REC	RECREATION
56627	SGLE	\$ 10,000.00	PASSWORD PROTECTION	REC	RECREATION
62628	SGLE	\$ 10,000.00	A CITY WINDOW REPAIR CO LTD	REC	RECREATION
63144	SGLE	\$ 10,000.00	SWISH MAINTENANCE LIMITED	WEN	WENTWORTH LODGE
62793	SGLE	\$ 12,276.81	FIRST MECHANICAL	REC	RECREATION
62982	SGLE	\$ 14,000.00	ECOLAB LTD	MAC	MACASSA LODGE
63555	SGLE	\$ 18,000.00	BRENDA SYMONS-MOULTON	SHH	Social Housing and Homelessness
62867	NON	\$ 20,000.00	JAMES KEMP CONSTRUCTION LIMITED	REC	RECREATION
64014	SGLE	\$ 23,748.00	HAMILTON CAB COMPANY INC.	CCH	Child care
64228	SOLE	\$ 25,000.00	COMPRESSION TECHNOLOGY CORPORATION	REC	RECREATION
63580	SGLE	\$ 30,000.00	JABLONSKI BUILDING CONSERVATION INC	CUL	Culture
64246	SGLE	\$ 40,000.00	HAMILTON PATIENT TRANSFER	MAC	MACASSA LODGE
62746	SGLE	\$ 50,000.00	CANADIAN EMPLOYMENT CONTRACTORS INC	REC	RECREATION
64162	EXTN	\$ 80,000.00	HAMILTON COMMUNITY NEWS	REC	RECREATION

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PO No.	Type	Amount	Name	Origin	Department / Division
62800	SOLE	\$ 90,000.00	APETITO	MAC	MACASSA LODGE
Hamilton Emergency Services					
63850	EMER	\$ 14,039.69	WAJAX POWER SYSTEMS	FIR	Emergency Services
64287	SGLE	\$ 30,000.00	LAWSON PRODUCTS, INC.	FIR	Emergency Services
63369	SGLE	\$ 35,000.00	C-MAX FIRE SOLUTIONS	FIR	Emergency Services
63851	SGLE	\$ 35,000.00	EASTGATE FORD SALES & SERVICE COMPANY	FIR	Emergency Services
63486	SGLE	\$ 49,500.00	KIDDE CANADA INC	FIR	Emergency Services
62698	SGLE	\$ 65,000.00	ROWLAND EMERGENCY VEHICLE PRODUCTS INC	FIR	Emergency Services
Hamilton Public Library					
62735	SGLE	\$ 6,154.00	E-CARD ID PRODUCTS LTD	HPL	Hamilton Public Library
64136	SOLE	\$ 32,400.00	INDENTIVE CANADA	HPL	Hamilton Public Library
HECFI					
64120	SOLE	\$ 11,000.00	VENUE COALITION	HEC	HECFI
64122	SGLE	\$ 12,000.00	VIPOND SYSTEMS GROUP	HEC	HECFI
Planning and Economic Development					
64109	SGLE	\$ 5,300.00	READ JONES CHRISTOFFERSEN LTD.	RPL	Planning & Development
63084	NON	\$ 6,447.50	DYSON & ASSOCIATES	RPL	Planning & Development
64191	SGLE	\$ 15,000.00	CONTINUUM PRODUCTIONS INC	RPL	Planning & Development
63211	SGLE	\$ 19,200.00	THE HAMILTON CONVENTION CENTRE	CPL	City Planning
62770	SGLE	\$ 25,000.00	HALTON WENTWORTH EMERGENCY	RPL	Planning & Development
63385	SGLE	\$ 70,000.00	AMEC ENVIRONMENT & INFRASTRUCTURE	RPL	Planning & Development
Police					
63340	SGLE	\$ 6,395.00	BOCK OPTRONICS INC.	POL	Police
62619	SOLE	\$ 6,712.86	AOT PUBLIC SAFETY CORPORATION	POL	Police
63375	SOLE	\$ 7,302.00	DYNAMIC TECHNOLOGIES	POL	Police
62795	SGLE	\$ 7,830.00	RJ CRAMM ELECTRIC (1999) LIMITED	POL	Police
64237	SOLE	\$ 10,000.00	M D CHARLTON CO LTD	POL	Police
63155	SGLE	\$ 15,000.00	TELECOM COMPUTER	POL	Police
63672	SGLE	\$ 15,000.00	FRONTLINE OUTFITTERS	POL	Police
63940	SOLE	\$ 24,524.25	CHUBB SECURITY SYSTEMS	POL	Police
63324	SGLE	\$ 30,000.00	RHODDY DESIGN INC	POL	Police
63069	SGLE	\$ 31,849.05	SOKKIA CORPORATION	POL	Police
62952	SGLE	\$ 34,590.00	BLACKS EQUINE CENTRE	POL	Police

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PO No.	Type	Amount	Name	Origin	Department / Division
64001	SOLE	\$ 42,000.00	M D CHARLTON CO LTD	POL	Police
Public Health					
63623	SGLE	\$ 5,975.00	PALADIN LABS INC	CPS	Clinical & Preventive Services
64003	SGLE	\$ 15,000.00	THE BARGAINS GROUP	CPS	Clinical & Preventive Services
62736	SGLE	\$ 50,000.00	HALDIMAND NORFOLK HEALTH UNIT	HLD	HEALTHY LIVING DIVISION
62737	SGLE	\$ 50,000.00	HALTON REGIONAL HEALTH DEPARTMENT	HLD	HEALTHY LIVING DIVISION
62738	SGLE	\$ 60,000.00	NIAGARA REGIONAL PUBLIC HEALTH	HLD	HEALTHY LIVING DIVISION
62739	SGLE	\$ 50,000.00	REGIONAL MUNICIPALITY OF WATERLOO	HLD	HEALTHY LIVING DIVISION
62740	SGLE	\$ 50,000.00	BRANT COUNTY HEALTH UNIT	HLD	HEALTHY LIVING DIVISION
62741	SGLE	\$ 50,000.00	WELLINGTON-DUFFERIN-GUELPH HEALTH UNIT	HLD	HEALTHY LIVING DIVISION
63048	SOLE	\$ 10,000.00	HAMILTON HEALTH SCIENCES CORPORATION	PBI	PH_PLAN_BUSINESS_IMPROVEMENT
63049	SOLE	\$ 10,000.00	ST. JOSEPH'S HEALTHCARE HAMILTON	PBI	PH_PLAN_BUSINESS_IMPROVEMENT
Public Works - Environment & Sustainable Infrastructure					
62577	EMER	\$ 6,121.56	WM GROVES LIMITED	WWW	Water and Wastewater
63414	EMER	\$ 6,321.38	QUANTUM MURRAY LP	WWW	Water and Wastewater
64211	SOLE	\$ 6,433.60	MANDEL SCIENTIFIC COMPANY INC.	WWW	Water and Wastewater
63866	SOLE	\$ 7,539.00	LAKESIDE PROCESS CONTROLS LTD	WWW	Water and Wastewater
63662	SOLE	\$ 7,620.39	XYLEM INC	WWW	Water and Wastewater
64210	SOLE	\$ 8,479.00	CONVAL EQUIPMENT LTD.	WWW	Water and Wastewater
63841	SOLE	\$ 8,533.50	MANDEL SCIENTIFIC COMPANY INC.	WWW	Water and Wastewater
63960	SOLE	\$ 8,800.00	GENERAL ELECTRIC CANADA	WWW	Water and Wastewater
63842	SOLE	\$ 9,009.00	ROTORK CONTROLS (CANADA) LTD.	WWW	Water and Wastewater
63857	SOLE	\$ 9,465.00	ROTORK CONTROLS (CANADA) LTD.	WWW	Water and Wastewater
64297	SOLE	\$ 9,500.00	BAY AREA RESTORATION COUNCIL (BARC)	WWW	Water and Wastewater
63418	SOLE	\$ 10,000.00	MANDEL SCIENTIFIC COMPANY INC.	WWW	Water and Wastewater
63422	SOLE	\$ 10,000.00	ABRAXIS, LLC	WWW	Water and Wastewater
63443	SOLE	\$ 10,000.00	AGILENT TECHNOLOGIES CANADA INC	WWW	Water and Wastewater
63846	SOLE	\$ 10,133.44	SCHWING BIOSYSTEMS INC	WWW	Water and Wastewater
64057	SOLE	\$ 11,178.17	DIONEX CANADA LTD	WWW	Water and Wastewater
55261	EXTN	\$ 15,000.00	CORIX WATER PRODUCTS (EAST) INC	WWW	Water and Wastewater
63421	SOLE	\$ 15,000.00	MAGNETAR CORPORATION	WWW	Water and Wastewater
63436	SOLE	\$ 15,000.00	AGILENT TECHNOLOGIES CANADA INC	WWW	Water and Wastewater
63868	SOLE	\$ 15,658.75	FISHER SCIENTIFIC CO LTD	WWW	Water and Wastewater

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PO No.	Type	Amount	Name	Origin	Department / Division
63419	SOLE	\$ 17,500.00	SCP SCIENCE	WWW	Water and Wastewater
64077	EMER	\$ 17,600.00	LANCORP ELECTRICAL LTD	WWW	Water and Wastewater
63420	SGLE	\$ 18,000.00	SIGMA-ALDRICH CANADA LTD.	WWW	Water and Wastewater
60126	SGLE	\$ 19,565.00	ALEXANDER BUDREVICS ASSOCIATES LTD.	IEP	Capital Planning and Implement
57436	EXTN	\$ 20,000.00	PITTON PLUMBING & HEATING INC	WWW	Water and Wastewater
57437	EXTN	\$ 20,000.00	THE PLUGGED PIPER DRAIN SERVICE INC	WWW	Water and Wastewater
63412	SGLE	\$ 20,000.00	MILLIPORE CANADA LTD.	WWW	Water and Wastewater
63417	SOLE	\$ 20,000.00	DIONEX CANADA LTD	WWW	Water and Wastewater
63423	SGLE	\$ 20,000.00	DELTA SCIENTIFIC LABORATORY PRODUCTS LTD	WWW	Water and Wastewater
64056	SGLE	\$ 20,000.00	EUGENE MARTINELLO	WWW	Water and Wastewater
63663	SOLE	\$ 20,156.40	XYLEM INC	WWW	Water and Wastewater
63961	SOLE	\$ 20,525.00	SMART TURNER PUMPS INC	WWW	Water and Wastewater
64134	SGLE	\$ 21,196.00	CLEAN AIR ENVIRONMENTAL MONITORING INC	WWW	Water and Wastewater
63416	SOLE	\$ 22,440.00	AGILENT TECHNOLOGIES CANADA INC	WWW	Water and Wastewater
64213	SOLE	\$ 23,119.00	TERANET ENTERPRISES INC.	IEP	Capital Planning and Implement
64133	SGLE	\$ 25,000.00	UNIVERSITY OF WATERLOO	WWW	Water and Wastewater
64301	SOLE	\$ 25,180.00	NATIONAL PROCESS EQUIPMENT	WWW	Water and Wastewater
63763	SOLE	\$ 32,317.85	XYLEM INC	WWW	Water and Wastewater
63959	SOLE	\$ 39,000.00	PV LABS INTELLIGENT IMAGING	IEP	Capital Planning and Implement
63192	SGLE	\$ 40,000.00	URBANTRANS NORTH AMERICA	IEP	Capital Planning and Implement
60090	SGLE	\$ 55,371.00	GLOBAL FACILITATION INCORPORATED	WWW	Water and Wastewater
62576	SGLE	\$ 60,000.00	ELSTER METERING	WWW	Water and Wastewater
63710	SGLE	\$ 60,000.00	CANADIAN URBAN INSTITUTE	WWW	Water and Wastewater
63919	SGLE	\$ 65,000.00	GREEN VENTURE	IEP	Capital Planning and Implement
63765	SOLE	\$ 68,600.11	XYLEM INC	WWW	Water and Wastewater
44778	EXTN	\$ 216,800.00	BASF CANADA INC.	WWW	Water and Wastewater
62583	SGLE	\$ 224,400.00	KEMIRA WATER SOLUTIONS CANADA INC	WWW	Water and Wastewater
62880	EMER	\$ 249,963.00	SCHNEIDER ELECTRIC CANADA INC	WWW	Water and Wastewater
62847	EXTN	\$ 475,000.00	RJ CRAMM ELECTRIC (1999) LIMITED	IEP	Capital Planning and Implement
62643	EMER	\$ 572,930.00	RANKIN CONSTRUCTION INC.	IEP	Capital Planning and Implement
Public Works - Operations & Waste Management					
64200	EMER	\$ 6,878.00	GATOR RENOVATIONS & CONSTRUCTION INC	OMD	Operations &Waste Management
63403	SGLE	\$ 10,000.00	NIAGARA PENINSULA CONSERVATION AUTHORITY	OMD	Operations &Waste Management

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63103	SOLE	\$ 27,296.26	BALL SUPERIOR	OMD	Operations &Waste Management
Public Works - Transportation, Energy & Facilities					
Manual5	SGLE	\$ 5,000.00	TOROMONT CAT	FFA	FLEET AND FACILITIES
Manual 11	SGLE	\$ 6,000.00	TURF CARE PRODUCTS CANADA	FFA	FLEET AND FACILITIES
61804	EMER	\$ 10,000.00	HUMANE WILDLIFE CONTROL INC	FFA	FLEET AND FACILITIES
63568	EMER	\$ 11,450.00	ATHENS PRINTING	TRN	TRANSIT
62674	SOLE	\$ 12,980.00	INVENSYS SYSTEMS CANADA INC.	TRN	TRANSIT
63456	EMER	\$ 13,000.00	SERVICEMASTER OF HAMILTON D.R.	FFA	FLEET AND FACILITIES
Manual1	EXTN	\$ 15,000.00	BARTON AUTO PARTS LIMITED	FFA	FLEET AND FACILITIES
Manual4	SGLE	\$ 15,000.00	LUBRICATION SOLUTIONS INC	FFA	FLEET AND FACILITIES
64232	SGLE	\$ 15,900.00	ASHLAND CANADA CORP	FFA	FLEET AND FACILITIES
Manual12	SGLE	\$ 17,000.00	NORTRAX CANADA INC.	FFA	FLEET AND FACILITIES
62642	SGLE	\$ 20,000.00	JIM CLIFFORD MOVING SERVICES INC.	FFA	FLEET AND FACILITIES
Manual6	EXTN	\$ 20,000.00	TRANSAXLE PARTS INC	FFA	FLEET AND FACILITIES
63229	EMER	\$ 26,950.00	AMJ CAMPBELL VAN LINES	FFA	FLEET AND FACILITIES
62016	EMER	\$ 30,000.00	PT GENERAL CONTRACTING AND CONSULTING	FFA	FLEET AND FACILITIES
63321	EMER	\$ 30,000.00	OUTDOOR TRAVEL	FFA	FLEET AND FACILITIES
63889	SGLE	\$ 33,000.00	PLUMBWAY INC.	FFA	FLEET AND FACILITIES
62595	NON	\$ 36,557.14	SELECTCO INC	FFA	FLEET AND FACILITIES
63058	EMER	\$ 40,000.00	AIRON HVAC SERVICE LTD	FFA	FLEET AND FACILITIES
63407	SGLE	\$ 40,000.00	ASHLAND CANADA CORP	FFA	FLEET AND FACILITIES
63411	SGLE	\$ 40,000.00	POWER PROPERTY SERVICES	FFA	FLEET AND FACILITIES
62756	NON	\$ 42,000.00	HAMILTON COMMUNITY ENERGY	FFA	FLEET AND FACILITIES
Manual14	EXTN	\$ 43,000.00	MC AUTOMOTIVE SERVICE AND SALES	FFA	FLEET AND FACILITIES
59840	SGLE	\$ 45,000.00	SUPERIOR BOILER WORKS & WELDING LTD	FFA	FLEET AND FACILITIES
62904	EMER	\$ 45,232.00	FERRO CANADA	FFA	FLEET AND FACILITIES
62670	SGLE	\$ 48,600.00	MARBLE RENEWAL	FFA	FLEET AND FACILITIES
63199	SGLE	\$ 49,000.00	MOORE ENVIRONMENTAL SYSTEMS LIMITED	FFA	FLEET AND FACILITIES
63105	SGLE	\$ 50,000.00	HONEYWELL LIMITED	FFA	FLEET AND FACILITIES
Manual2	SGLE	\$ 60,000.00	DIGITAL INSTRUMENTS CANADA INC	FFA	FLEET AND FACILITIES
Manual8	SGLE	\$ 60,000.00	HONEYWELL	WWW	Office of Energy Initiatives
63351	SGLE	\$ 85,000.00	WILCOX DOOR SERVICE INC	FFA	FLEET AND FACILITIES
Manual3	SGLE	\$ 85,000.00	THE EQUIPMENT SPECIALIST	FFA	FLEET AND FACILITIES
63759	SGLE	\$ 100,000.00	MCI INC.	FFA	FLEET AND FACILITIES

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Manual15	EXTN	\$ 100,000.00	DEFEO'S AUTO SERVICE LTD	FFA	FLEET AND FACILITIES
Manual7	EXTN	\$ 170,000.00	CINO AUTO REPAIR	FFA	FLEET AND FACILITIES
Manual13	EXTN	\$ 195,000.00	BARTON TRUCK & TRAILER SERVICE	FFA	FLEET AND FACILITIES
63922	EXTN	\$ 225,000.00	RJ CRAMM ELECTRIC (1999) LIMITED	TRO	Traffic Operations