



Hamilton

Advisory Committee for Persons with Disabilities

Report 12-006

4:00 p.m.

Tuesday, December 11, 2012

Room 192/193 City Hall

71 Main Street West

Present: T. Nolan (Vice-Chair)
B. Lane, T. Manzuk, K. Nolan, P. Cameron, P. Kilburn,
R. Hirji-Khalfan, R. Semkow, R. Thompson, T. Wallis

**Absent with
Regrets:** A. Mallett (Chair) - illness
Councillor B. Morelli
M. Smithson, T. Wallis, T. Murphy – illness
R. Cameron

THE ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES PRESENTS REPORT 12-006 AND RESPECTFULLY RECOMMENDS:

1. Transportation Sub-committee Report – November 27, 2012 (Item 4.2)

That the appropriate Emergency and Community staff be directed to attend an Advisory Committee for Persons with Disabilities meeting to provide Information on the Affordable Transit Pass Program.

2. Revised Sidewalk Policy - Comprehensive Review of Engineering Guidelines (Item 7.1)

That the appropriate Planning staff be directed to consult with the Built Environment Sub-committee of the Advisory Committee for Persons with Disabilities respecting the inclusion of changes to the Sidewalk Policy within the Comprehensive Review of Engineering Guidelines.

FOR THE INFORMATION OF COMMITTEE:

(a) CHANGES TO THE AGENDA (Item 1)

The Committee Clerk advised of the following changes to the agenda.

- (i) That Item 5.1 respecting the Audit of Bus Stops and Shelters be removed from the agenda

That the agenda was approved as amended.

(b) DECLARATIONS OF INTEREST (Item 2)

None

(c) MINUTES (Item 3)

(i) November 13, 2012 (Item 3.1)

The Minutes of November 13, 2012 meeting were approved.

(d) CONSENT ITEMS (Item 4)

(i) Transportation Sub-committee Minutes – September 25, 2012 (Item 4.1)

The Minutes of the Transportation Sub-Committee, dated September 25, 2012, attached as Appendix A to Report 12-006, were received.

(ii) Transportation Sub-committee Report – November 27, 2012 (Item 4.2)

Tim Nolan discussed the recommendation of the Transportation Sub-committee Report of November 27, 2012. He discussed investigating whether ACPD should consider recommending that the Affordable Transit Pass Program be extended to those with disabilities that are engaged in volunteer activities.

The update respecting the Transportation Sub-committee, attached as Appendix B to Report 12-006, was received.

For disposition on this matter refer to Item 1.

**(iii) Integrated Standard Sub-committee Report November 26, 2012
(Item 4.3)**

The Report of the Integrated Standard Sub-committee, November 26, 2012, attached as Appendix C to Report 12-006, was received.

(e) OTHER BUSINESS (Item 7)

**(i) City of Hamilton Revised Sidewalk Policy for New Development
(PED12234)(City Wide) (FOR INFORMATION ONLY) (Item 7.1)**

The Committee Clerk provided an update on the Report as it related to previous recommendations and work of the Advisory Committee.

For disposition on this Item refer to Item 2.

(ii) Sidewalk Problem (Added Item 7.2)

Patty Cameron introduced the issue of a poor sidewalk near Green Acres school and discussed her challenges in trying to get the issue addressed.

(f) ADJOURNMENT (Item 8)

The Advisory Committee for Persons with Disabilities adjourned at 5:20 p.m.

Respectfully submitted,

Tim Nolan, Vice-Chair
Advisory Committee for Persons with Disabilities

Andy Grozelle
Legislative Co-ordinator
Office of the City Clerk

Advisory Committee for Persons with Disabilities

Transportation Subcommittee

Tuesday, September 25, 2012

Room 193, City Hall

Members in Attendance:

Tim Nolan (Chair)	Doug Fraser	Aznive Mallett	Kim Nolan
Tim Murphy	Robert Semkow		

Also Present:

Jane Lee	George Brovac	Owen Quinn	Joanna (Student)
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Regrets:

Paula Kilburn (Co-Chair)	Terri Wallis	Chris van Berkel
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MEETING NOTES:

1. **Welcome & Introduction / Approval of Agenda**
 - Agenda approved as read
2. **Review of Meeting Notes**
 - Meeting notes from August 28/12 approved with one correction as follows:
On Page 2, Item 3 – City’s Accessible Taxi By-law – Seniors Advisory Committee (SAC) did NOT state that 100% of all taxis are to be accessible
3. **City’s Accessible Taxi By-law**
 - It was noted that the City’s Licensing Division presented a report on the City’s proposed Accessible Taxi By-law at the Planning and Economic Development Committee held on Sep. 18/12; members had the following comments:
 - Recommendations of the report are favourable and should be approved;
 - Current transportation model for specialized transit service in Hamilton is not working well and needs to be improved, specifically, the shared ride service delivered by DARTS Transportation is obsolete; and,
 - Opportunity exists to review specialized transit service in Hamilton and address current issues through the requirements of the AODA legislation; furthermore, a review/study should be completed on specialized transit.

ACTION:

- Members made the following recommendation:
 - 1) That a motion be sent from ACPD to City Council to approve the recommendations of the Licensing staff report regarding the City’s Accessible Taxi By-law, and that a review/study of the current specialized

transit service in Hamilton be completed to examine the option of an on demand accessible taxi service.

4. AODA Integrated Accessibility Standards

a) Fares and Fare Parity

- ATS confirmed that Transit staff are preparing a report for Public Works Committee (target date is Oct. 15/12) which contains recommendations for Council to consider regarding an equitable fare structure for conventional and specialized transit (HSR and DARTS); and,
- DARTS tickets will no longer be accepted once the new fare structure has been implemented - members asked if a transition period could be established where passengers could use DARTS tickets beyond the implementation date – ATS to forward this request to HSR management for consideration.

5. ATS Performance Reports

a) 2012 Mid-Year Report – deferred until next meeting

6. Eligibility and Registration

- ATS gave an update and noted the following:
 - Request for Proposals (RFP) for Third-Party Functional Assessment services have been evaluated - waiting for final decision from City Purchasing Department as to who is the successful bidder (contractor);
 - RFP for Travel Training on HSR closes on Sep. 27/12 – once all proposals have been received they will be evaluated and the contract will be awarded to the lowest bidder who complies with all specifications of the RFP;
 - ATS in consultation with the Eligibility Steering Committee has completed a new application form and appeals process; and,
 - Communication plan for eligibility policy to be delivered at appropriate time (target date is mid-October) through the use of various media (i.e. bulletins, newspaper ads, City’s website, and local television network – Cable 14).

7. DARTS Contract Renewal and Functional Changes

- City has signed the DARTS Contract Renewal - waiting for DARTS to sign off.

8. HSR Service – deferred until next meeting

9. Information Update – deferred until next meeting

10. Service Delivery – deferred until next meeting

11. Next Meeting

- Next meeting to be held on October 23, 2012

Adjournment



Hamilton

**ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES
Transportation Subcommittee**

**REPORT
November 27, 2012**

i) Recommendations for Approval

That the Advisory Committee for Persons with Disabilities review the terms of the Affordable Transit Pass Program and to give consideration to possible recommendations about extension of the program to people with disabilities for volunteer activities.

ii) Integrated Accessibility Standards

a) Harmonization of fares and fare medium

The Fare Parity report was approved by Council for implementation on January 1, 2013. A representative of the CNIB and two residents of Hamilton spoke to the sub-committee expressing their concerns that people who previously had free transit will now have to pay. The negative impacts on peoples lives was noted, including having to choose between feeding service animals or taking the bus, as well as the inability to be able to afford to continue with volunteer activities. The position of the CNIB is that anyone who is unable to obtain a drivers license due to a disability, should be entitled to free transit. Their position is that free transit would be a special program under the Ontario Human Rights Code and therefore would be acceptable.

The sub-committee advised the representatives how to request delegate status to speak to the Public Works Committee with respect to their concerns related to the removal of free transit.

b) Affordable Transit Pass Program

A brief discussion took place about the affordable transit pass program. It was noted that this program is not a transit program but a Community Services Program to assist people with low income who are employed. It was noted that many people with disabilities volunteer as either to gain pre-employment experience or as a healthy living activity. The need for the program to be reviewed and to address the need for affordable transit for volunteers with disabilities was noted and referred to the Advisory Committee for Persons with Disabilities for consideration.

c) Accessible Taxi By-law

A brief discussion took place and the members were updated with the Council decision on accessible taxis. It was noted that the issuance of accessible taxi licenses would allow for a service review of accessible transportation to be looked at.

iv) Policy Discussions

a) Eligibility and Registration update – members were updated with the progress of the changes to eligibility and registration. The number of applications for eligibility has so far been less than anticipated.

v) Other Business

Nil

vi) Deferred to the next meeting:

- ATS Mid-Year Performance Reports – 2012 mid-year report
- DARTS Contract Renewal and functional changes
- HSR service (Standing item)
- DARTS service delivery (Standing item)

The next meeting of the ACPD Transportation Subcommittee will be on Tuesday, January 22, 2013.



Hamilton

**ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES
Integrated Standards Subcommittee**

**REPORT
November 26, 2012**

i) Recommendations/Reports for Approval

Nil

ii) Integrated Standards

Members met with Jay Adams, Service Delivery Analyst, Financial Planning & Policy Division, Corporate Services and Dave Salter, Supervisor, Business Applications, Information Services Division, Corporate Services regarding Web Redevelopment.

Section 14 of the Accessibility For Ontarians With Disabilities Act, 2005 regarding the Integrated Accessibility Standards relating to Accessible websites and web content is attached.

Jay distributed a PowerPoint presentation outlining the City's planned approach for redeveloping the City's website, and taking steps to ensure content requiring compliance by January 1, 2014 is achieved. Discussion took place and members of the subcommittee provided feedback.

In summary, Jay advised that web redevelopment is a long term commitment. The team wants to do more than just tick off the box for compliance. He noted that they would attend future meetings to update the Sub-committee with respect to provide updates.

iii) Other Business

Nil

Section 14 of the Accessibility For Ontarians With Disabilities Act, 2005 Regarding the Integrated Accessibility Standards

Accessible websites and web content

14. (1) The Government of Ontario and the Legislative Assembly shall make their internet and intranet websites and web content conform with the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0, at Level AA, and shall do so in accordance with the schedule set out in this section.

(2) Designated public sector organizations and large organizations shall make their internet websites and web content conform with the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0, initially at Level A and increasing to Level AA, and shall do so in accordance with the schedule set out in this section.

(3) The Government of Ontario and the Legislative Assembly, for both their internet and intranet sites, shall meet the requirements in this section in accordance with the following schedule:

1. By January 1, 2012, new internet and intranet websites and web content on those sites must conform with WCAG 2.0 Level AA, other than,

- i. success criteria 1.2.4 Captions (Live), and
- ii. success criteria 1.2.5 Audio Descriptions (Pre-recorded).

2. By January 1, 2016, all internet websites and web content must conform with WCAG 2.0 Level AA, other than,

- i. success criteria 1.2.4 Captions (Live), and
- ii. success criteria 1.2.5 Audio Descriptions (Pre-recorded).

3. By January 1, 2020, all internet and intranet websites and web content must conform with WCAG 2.0 Level AA.

(4) Designated public sector organizations and large organizations for their internet websites shall meet the requirements of this section in accordance with the following schedule:

1. By January 1, 2014, new internet websites and web content on those sites must conform with WCAG 2.0 Level A.

2. By January 1, 2021, all internet websites and web content must conform with WCAG 2.0 Level AA, other than,

- i. success criteria 1.2.4 Captions (Live), and
- ii. success criteria 1.2.5 Audio Descriptions (Pre-recorded).

(5) Except where meeting the requirement is not practicable, this section applies,

(a) to websites and web content, including web-based applications, that an organization controls directly or through a contractual relationship that allows for modification of the product; and

(b) to web content published on a website after January 1, 2012.

(6) In determining whether meeting the requirements of this section is not practicable, organizations referenced in subsections (1) and (2) may consider, among other things,

(a) the availability of commercial software or tools or both; and

(b) significant impact on an implementation timeline that is planned or initiated before January 1, 2012.

(7) In this section,

“extranet website” means a controlled extension of the intranet, or internal network of an organization to outside users over the Internet; (“site Web extranet”)

“internet website” means a collection of related web pages, images, videos or other digital assets that are addressed relative to a common Uniform Resource Identifier (URI) and is accessible to the public; (“site Web Internet”)

“intranet website” means an organization’s internal website that is used to privately and securely share any part of the organization’s information or operational systems within the organization and includes extranet websites; (“site Web intranet”)

“new internet website” means either a website with a new domain name or a website with an existing domain name undergoing a significant refresh; (“nouveau site Web Internet”)

“new intranet website” means either an intranet website with a new domain name or an intranet website with an existing domain name undergoing a significant refresh; (“nouveau site Web intranet”)

“Web Content Accessibility Guidelines” means the World Wide Web Consortium Recommendation, dated December 2008, entitled “Web Content Accessibility Guidelines (WCAG) 2.0”; (“Règles pour l’accessibilité des contenus Web”)

“web page” means a non-embedded resource obtained from a single Uniform Resource Identifier (URI) using Hypertext Transfer Protocol (HTTP) and any other resources that are used in the rendering or intended to be rendered together with it by a user agent. (“page Web”)