7.1 Public Works Committee March 18, 2013



Public Works

Hamilton Water Division

2012 Annual Drinking Water Report

March 18, 2013

Providing services that bring our City to life!

Presented By:

Charlene McKay, BSc., CRSP Senior Regulatory Coordinator, Compliance & Regulations Section

Purpose & Scope - Schedule 22 Report

- Safe Drinking Water Act, O.Reg 170
- Report to Council by March 31st
- Requires Council be informed of:
 - Provincial Officer's Orders
 - Confirmed Adverse Water Quality Incidents

(AWQIs)

Water treatment plants







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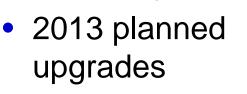
→ Processes

→ People

Summary - Schedule 22 Report

- **AWQIs**
 - Hamilton DWS 2 confirmed AWQIs
 - Other DWSs no confirmed AWQIs
- Provincial Orders none
- Water taking or production limits not exceeded
- Report includes:
 - 2012 upgrades









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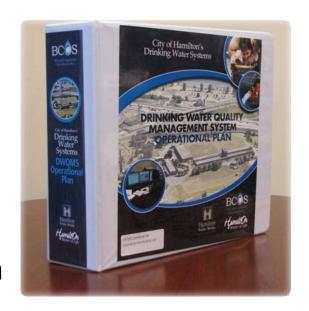
→ People





Purpose & Scope - DWQMS Report

- **Drinking Water Quality Management System** Standard (DWQMS) - Owner be informed:
 - ✓ Infrastructure Review
 - ✓ Top Management Review
- Owner = Mayor & Council
- DWQMS Report includes:
 - Risk Assessment
 - Internal Audit
 - Standard of Care Training
 - Corrosion Control Study – Lead Reduction





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Maintaining & Improving The DWQMS

Legal requirement to <u>maintain & continually improve</u> DWQMS.
 2012 milestones:

















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DWQMS - Risk Assessment Outcomes

The Risk Assessment must be reviewed on an annual basis & redone every 3 years.

- DWQMS Risk Assessment Database
- •DWS hazards identified, risks assessed, critical control points / limits & and controls identified.
- DWQMS Risk Assessment Database
- Focus for 2012 recent capital upgrades
- Meetings Fall, 2012
- Links to Hamilton Water budget



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DWQMS – Infrastructure Review

Is water infrastructure available, when needed & maintained & improved, as necessary.

- Scope all 5 DWSs
- •Focused on operation, maintenance & replacement of infrastructure



- → Finance
 - Report provides:
 - Summary of Infrastructure Review
 - Overview of outcomes
 - Meetings held in Spring 2012
 - Links to Hamilton Water budget





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DWQMS – Top Management Review

Top Management Review of DWQMS at least once per year.

- Review of overall performance of DWQMS including legal compliance & water quality
- Assess suitability, adequacy, effectiveness of DWQMS
- •Meeting Dec. 19th, 2012
- •GM Public Works, Director HW Operations, HW Management Team & Overall Responsible Operators
- Report provides summary of action items tracked in database

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- → People
- → Processes
- → Finance









DWQMS - Audits - Internal & External

- Annual Internal Audit
 - Conducted Fall, 2012
 - All 21 elements of DWQMS
 Standard & Transfer of Assets
 process



- Auditors Hamilton Water staff
- External Accreditation Audits
 - New accreditation body QMI (SAI Global)
 - Annual System Audits & on-site Verification Audit every 3 years
- Root cause analysis & identification of preventive & corrective actions
- The Report provides summary of audit process
 & next steps

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- → People
- → Processes
- → Finance





DWQMS – Standard of Care Training

Standard of Care requirements for Owners Managers of Municipal DWS in effect January 1st, 2013.

- Statutory due diligence
- Mayor & Council trained2012
- Strict enforcement of Safe Water Act







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