

Item 7.2, E&CS Meeting November 25, 2013



Hamilton

**Update - Domiciliary Hostel Program Review (CS00163(c))  
Emergency and Community Services Committee  
November 25, 2013**

# Where We Were

- Lack of clarity about the Domiciliary Hostel Program model and its future
- Need to monitor and improve quality of life for residents
- Limited financial benefits and financial management for residents
- Challenges for potential residents in navigating the program
- Multiple City Departments interacting with Operators
- Outdated Domiciliary Hostel administration policies
- Financial challenges for operators



Hamilton

# Mission Statement

*“The Domiciliary Hostel Program prevents homelessness by providing a subsidy for safe and affordable supported housing in a communal setting for people who require assistance to remain housed.”*



Hamilton

# Where We Are Now

- Recommendation for per diem increase in Community Homelessness Prevention Initiative report
- Improved communication between City and Operators
- Working with ODSP regarding policy issues



Hamilton

# Where We Are Going

- Implementing resident support pilot project
- Defining performance measures for program
- Developing Domiciliary Hostel website
- Exploring coordinated intake
- Identifying ways to collect information more efficiently
- Exploring ways to further increase per diem



Hamilton

# QUESTIONS?



Hamilton