7.1 Public Works Committee June 3, 2013



Public Works Department Operations Division

Waste Collection System

Providing services that bring our City to life !

Waste History



- → Community
- → People
- → Processes
- → Finance





Our Business is picking up...



Operations Division – Waste Collection Section

Waste Collection Services (2013-2020)



- Front-End Garbage Bin Collection 100% Contracted
- 2. Front-End Recyclable Fibers Collection - 100% Contracted

Waste Diverted (2013)

→ Community

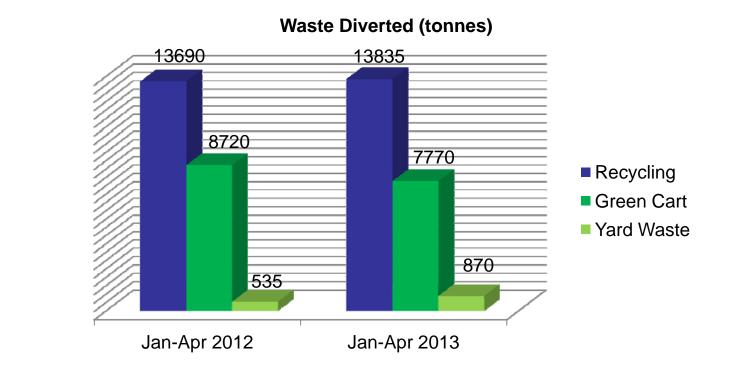
→ Processes

Hamilton Public Works

→ People

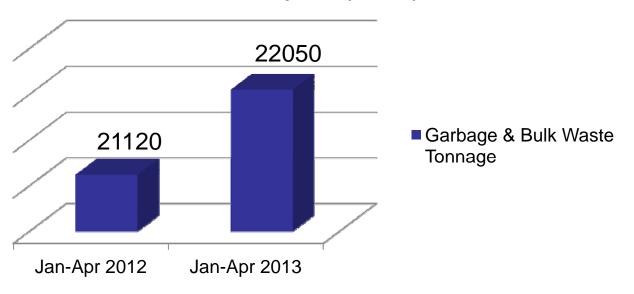
→ Finance

- Slight increase in recyclable materials diverted (Jan-Apr 2013)
- Decrease in organic materials diverted (Jan-Apr 2013)



Waste Disposed (2013)

- Increased waste disposed (Jan-Apr 2013) resulting from enhanced service levels
- Residential bulk waste bookings:
 - Jan-Apr 2012 = 7600
 - ➤ Jan-Apr 2013 = 11500



Waste Disposed (tonnes)

- → Community
- → People
- → Processes
- → Finance



Trash Tag System

→ Community

→ Processes

Hamilton Public Works

→ People

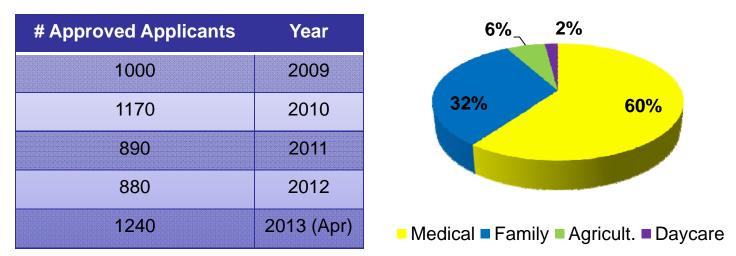
→ Finance

- As of April 1, 2013, introduced trash tag system in lieu of amnesty weeks
- Trash tags provide increased flexibility to set out extra garbage during any week
- 12 trash tags included with Garbage/Recycling Guide
- Trash tag requests for additional 14 tags (up to mid-May):
 - > 950 (Phone/in-person)
 - > 1500 (on-line form)
- GIC Report (12-005): Council follow-up report by Aug. 2014 on the performance of the garbage tag system



Special Consideration Policy

- Increased container limit for unique circumstances:
 - Medical conditions
 - Families with two children under 4 years
 - Home daycares
 - Agricultural properties
- Application process via City's website or mail-in
- Applications can be renewed on an annual basis
- New Approved properties receive 104 trash tags



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Waste Diversion Containers

Green Carts

- New Introduce smaller green carts for residential properties (40 litres)
 - Continue with large green carts for multiresidential, commercial, and municipal facilities (120 litres)

Blue Boxes

- **New** Introduce larger sized blue box (83 litres)
- New Residents can use their own larger sized containers with lids (up to 135 litres)



→ Community

→ Processes

→ Finance

→ People

Downtown Cleanliness Program

• Services Provided:

→ Community

→ Processes
→ Finance

Hamilton Public Works

→ People

- Manual litter collection (daily)
- Emptying litter and public space containers (twice daily)
- Servicing cigarette receptacles (as required)
- Sidewalk power-sweeping (circuit of once per week)
- Sidewalk power-washing (twice per year, plus hot spots)
- Maintenance of poster kiosks (once per month)
- Curbside waste collection (daily)
- Roadway mechanical sweeping (Roads nightly)
- Road & sidewalk maintenance (Roads Staff patrolled and on complaint basis)



- → Community
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