

## 5.5(e)

**From:** william kay  
**Sent:** Monday, May 16, 2011 12:51 PM  
**To:** Johnson, Brenda  
**Subject:** Glanbrook animal control

Hi Ms Johnson: I have never had any dealings with the present Hamilton Animal Control. When the SPCA looked after it it was a disaster. We live in an area where a lot of unwanted pets are dropped off. Either the SPCA would not come or were inept in catching the strays. That is not the case with Michelle Bain. AT the Town meeting I attended you emphasized "no reduction in services". This proposal would be a reduction in services as well as a change in a system that is working well for no good purpose.

Bill and Irene Kay