## City of Hamilton

Mayor's Task Force on Transparency, Access and Accountability

April 1, 2024

#### **Interested and Affected Parties:**

This document contains a draft non-exhaustive list of potential interested / affected parties related to transparency, access and accountability in Hamilton, as well as a list of potential modes of engagement. This list is an input to retaining a professional service provider and working together to refine the list and assign outreach and engagement activities between the Task Force and the service provider.

The Task Force notes that it expects to be able to seek and obtain insight from diverse and relevant interested / affected parties within the scope and time frame of its 2024 work plan. However, it notes that there are limits to the capacity of the Task Force and that ultimately, the objective of the 2024 work plan is to provide significant and meaningful feedback and recommendations to the City of Hamilton this year. It may not be possible to comprehensively to out reach to all interested / affected parties in 2024. However, it is a priority of the Task Force to ensure that all those who wish to provide input and perspective to the Task Force's mandate have an opportunity to do so, through email, delegating, or other channels of communication. As well, transparency, access, accountability, and trust building are activities that need to be done on an ongoing basis, and future Task Force members and leadership or other responsible leaders should continue to carry out the principles and tactics of this work.

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# **Potential Interested / Affected Parties**

### **CITIZENS**

- Representation from: all wards, a diversity of demographic groups, different ranges of time living in Hamilton
- **IDEAS lens** diverse races/ethnicities, SES, employment status, housing status (homeowner, renter, unhoused); Indigenous representation, individuals living with disabilities

### **ELECTED OFFICIALS**

- City Councillors
- Mayor

## **KEY CITY DEPARTMENTS / STAFF**

- Prioritize departments that interface with the public
- City Manager's Office (Communications), City Clerk's Department, Public Health, Police Services, Paramedic Services, Fire Department,
  Recreation, Public Health, Housing, Public Works, HSR

#### **INSTITUTIONAL PARTNERS**

- **Healthcare** i.e. Hamilton Health Sciences, St. Joseph's Healthcare Hamilton, CHCs, Family Health Teams, Refuge Centre for Newcomer Health, Shelter Health Network
- Education i.e. HWDSB, HWCDSB, Conseil scolaire Viamonde (francophone), Mohawk College, McMaster University, Redeemer University
- Business i.e. Hamilton Chamber of Commerce, BIAs
- Community and Social Services i.e. HARRC, Hamilton Regional Indian Centre, SPRC, Wesley Urban Ministries, Mission Services, Good Shepherd, Mishka, Salvation Army, The Hub, SACHA, YMCA, YWCA, Indwell, Hamilton Food Share, CAMH, Ancaster Community Services, Hamilton Community Legal Clinic, Hamilton Community Foundation
- Media Outlets (Traditional/Social)

### **COMMUNITY ORGANIZATIONS**

• Advocacy Organizations – i.e. Environment Hamilton, ACORN, Empowerment Squared, ACCA, Hamilton Centre for Civic Inclusion, John Howard Society, Community Benefits Network

- Faith Communities
- Community Service Groups i.e. Kiwanis, Rotary Clubs
- Sports / Cultural Organizations i.e. Theatre Aquarius, Art Gallery of Hamilton, The Westdale, Hamilton Tiger-Cats, Cobalt Connects.

# **Potential Methods of Engagement**

- Engage Hamilton Survey / Online Questionnaire
- Direct Mail / Telephone Survey
- In-Person / Virtual Delegations to MTFTAA
- 546-CITY Feedback / Automated Telephone Survey
- Feedback via Mayor's Office / Councillors
- Media Opportunities
- Attendance at Community Forums / Existing Gatherings
- Focus Groups