From: Mercanti, Cindy <Cindy.Mercanti@hamilton.ca>

Sent: Tuesday, April 16, 2024 12:46 PM

To: McRae, Angela <Angela.McRae@hamilton.ca> **Cc:** Siahamis, Ayshea <Ayshea.Siahamis@hamilton.ca>

Subject: Resident - Communication with Mayor and Council - Case 0005564

Importance: High

This resident would like to share their views with the Mayor and Council re. the LRT.

The below was captured by our call agent at the Customer Contact Centre.

For Mayor and Council.

Citizen of Ward 3 would like to say that the LRT needs to be kept under the banner of HSR and not privatized. "The situation is getting out of hand financially.. doesn't think we need to be handing the running of it to an outside party whose going to make money off it. Keep it with HSR. The tax payer is going to get killed even more if it becomes private. No one benefits from the LRT except McMaster and a VERY SMALL number of the electorate. NOW you're going to hand it to someone else that is going to make a buck off it. The mayor needs to start thinking about the people of the city. Caller OBJECTS to privatizing the LRT. What is the mayor doing about this? What is the mayor doing about controlling the cost? Let the tax payers get to work, have a job and keep it in house. "

Caller details: Mary Henderson